STATE OF HAWAI'I | *KA MOKU'ĀINA O HAWAI'I*
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | *KA 'OIHANA LOIHELU A LAWELAWE LAULĀ*

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES | *KE'ENA HO'OLANA 'ENEHANA*
P.O. BOX 119, HONOLULU, HAWAII 96810-0119

July 14, 2025

The Honorable Ronald D. Kouchi
President of the Senate
and Members of the Senate
Thirty-Third State Legislature
State Capitol, Room 409
Honolulu, Hawai'i 96813

The Honorable Nadine K. Nakamura
Speaker and Members of the
House of Representatives
Thirty-Third State Legislature
State Capitol, Room 431
Honolulu, Hawai'i 96813

Aloha Senate President Kouchi, Speaker Nakamura, and Members of the Legislature:

Pursuant to HRS section 27-43.6, which requires the Chief Information Officer to submit applicable independent verification and validation (IV&V) reports to the Legislature within ten days of receiving the report, please find attached the report the Office of Enterprise Technology Services received for the State of Hawai'i, Department of Health, BHA ADAD INSPIRE-PLUS Case Management Solution Project.

In accordance with HRS section 93-16, this report may be viewed electronically at http://ets.hawaii.gov (see "Reports").

Sincerely,

Christine M. Sakuda
Chief Information Officer
State of Hawai'i

Attachments (2)

State of Hawaii
Department of Health
INSPIRE-Plus Project

Monthly IV&V Report
May 2025

- Work Product 5: IV&V Report
- Work Product 7: Risk Identification Report
- Work Product 10: Status Report

Executive Summary – May 2025

Major activities in May:

- RSM and ADAD continued discussions on specific data content, format, and migration questions as well as screen content and other development questions.

- OCM reviewed the results of the Iteration 3 Survey with ADAD; scheduled monthly Change Network meetings; drafted the Impact Analysis for how the project affects users.

- The Iteration 4 demo session was moved to June 18 due to scheduling conflicts.

- RSM began the discussions on User Training, considering video and PowerPoint delivery methods.

- Data Migration preparation was almost complete at the end of May, with only a few files remaining for ETL completion.

Executive Summary – May 2025 - continued

- An updated High Level Gantt schedule was provided by RSM with the following critical dates:
  - A "soft code freeze" date of June 6, 2025, was established for the project (no changes to MVP).
  - Data Validation begins the week of July 21, 2025, with RSM on-site the first week.
  - Early Access to UAT will be provided the week of August 4, 2025, for the ADAD staff.
  - UAT begins the week of August 25, 2025, with RSM on-site through the week of September 8, 2025.
  - "Hard Code Freeze" was set for September 24, 2025; only critical fixes after this point.
  - End User Training begins the week of September 22, 2025.
  - **Go-Live is set for October 27, 2025**, with RSM on-site beginning October 20, 2025, for 3 weeks.

(Continued on next slide)

Executive Summary – May 2025 - continued

- IV&V has created "Preliminary Concerns" to track 3 critical ADAD tasks:
  - Identify Data Validation and UAT Leads, as well as validators and testers, to schedule training
  - Begin grooming the Backlog to prioritize User Stories to identify what functionality to have in the first release after Go-Live
  - Ensure the Standard Operating Procedures (SOPs) are updated for use of INSPIRE+
- TMS updated the IV&V Management Plan; submitted on May 16, 2025.
- TMS documented Process Expectations for Data Validation and User Acceptance Testing (UAT) based on IV&V's experience and industry practices submitted to ADAD on May 30, 2025.
- RSM maintained their Schedule health rating at Yellow.

- ✓ The project health remains Satisfactory / Green overall for May.

INSPIRE-Plus Project Health / Performance (WP 5)

Assessment of Project Overall

March 2025	April 2025	May 2025
🟢	🟢	🟢

Project Areas / Task Groups

	March 2025	April 2025	May 2025
Project Management	🟢	🟢	🟢
Budget	🔷	🔷	🟢
Schedule / Milestones	🟢	🔺	🔺
Scope	🟢	🟢	🟢
Requirements	🟢	🟢	🟢
Staffing	🟢	🟢	🟢

INSPIRE-Plus Project Health / Performance (WP 5)

Project Areas / Task Groups (continued)

	March 2025	April 2025	May 2025
Design	🟢	🟢	🟢
Configuration & Development	🟢	🟢	🟢
Testing	🟢	🟢	🟢
Interfaces & Data Conversion	🟢	🟢	🟢
Integration	🔷	🔷	🔷
Solution Deployment	🔷	🔷	🔷

INSPIRE-Plus Development Progress

As of 5/30/2025

Courtesy of RSM
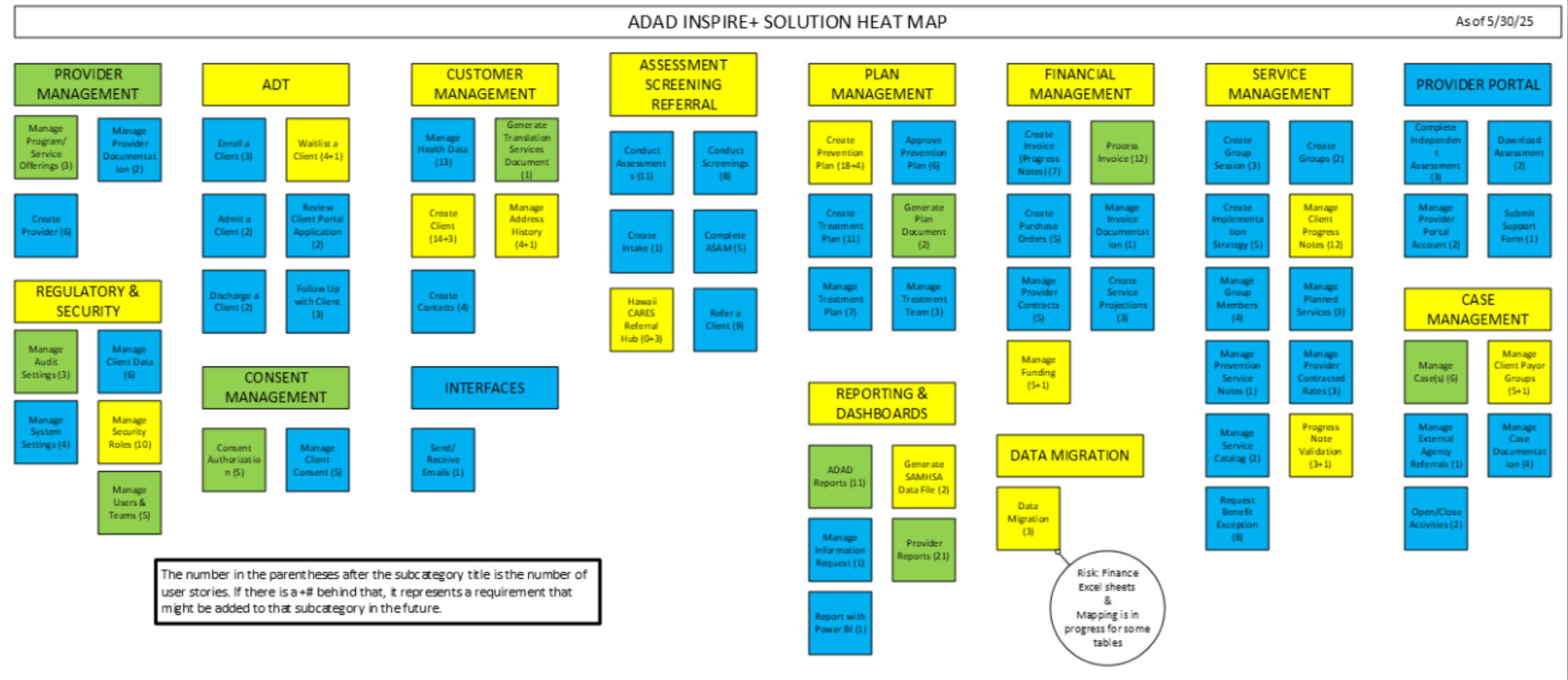
INSPIRE-Plus Development Progress - Legend

Heat Map on previous slide

Blue	• Blue: Development and functional testing complete
Green	• Green: Requirements are known with no new requests identified as a Priority 1. No open significant issues (i.e., no Severity 1 or 2 defects). Development and testing not yet complete, but on schedule.
Yellow	• Yellow: Requirements are known with at least one new request identified as a Priority 1 OR there is at least one open significant issue (i.e., Severity 1 or 2 defect). Development and testing timeline risk is medium or low.
Red	• Red: Requirements are unclear or unknown, with at least one new request identified as a Priority 1 that requires further discovery OR there is more than one significant issue (i.e., Severity 1 or 2 defect). Development and testing timeline risk is high.

Courtesy of RSM

INSPIRE-Plus User Story Points Burndown Charts
as of 6/1/2025
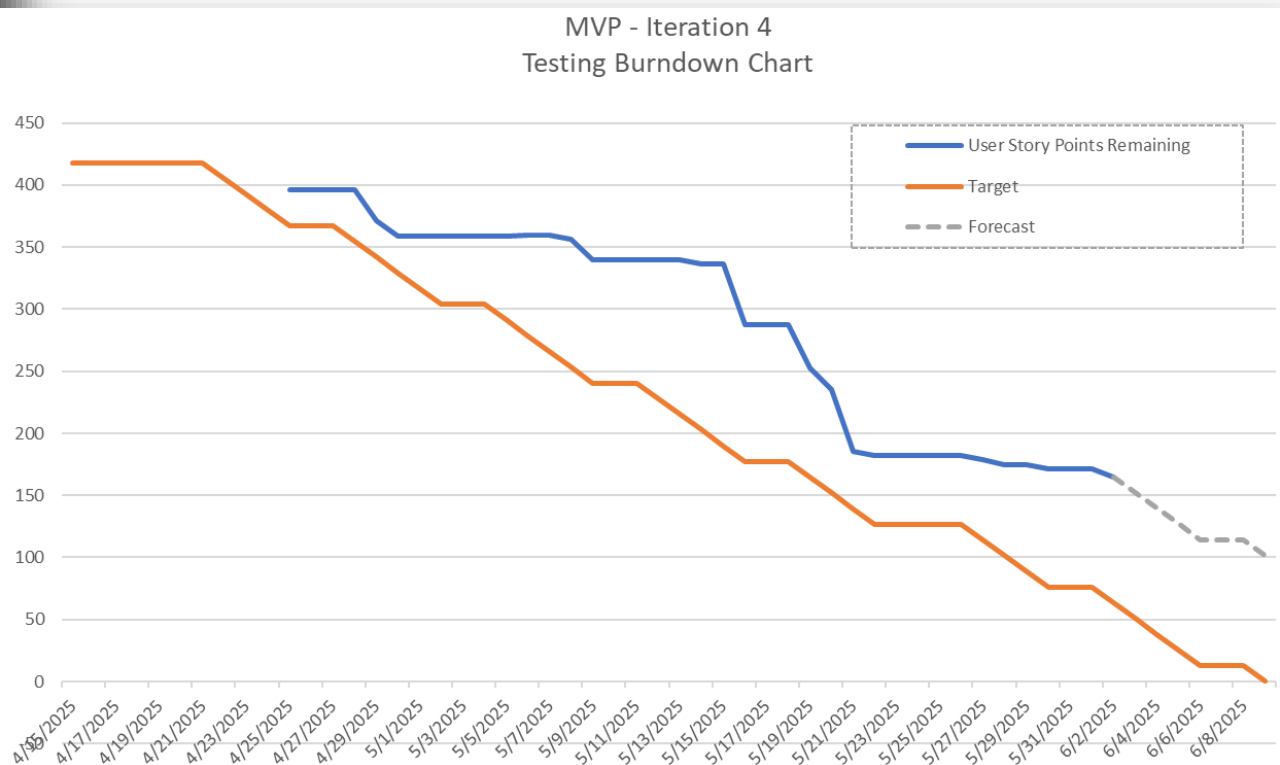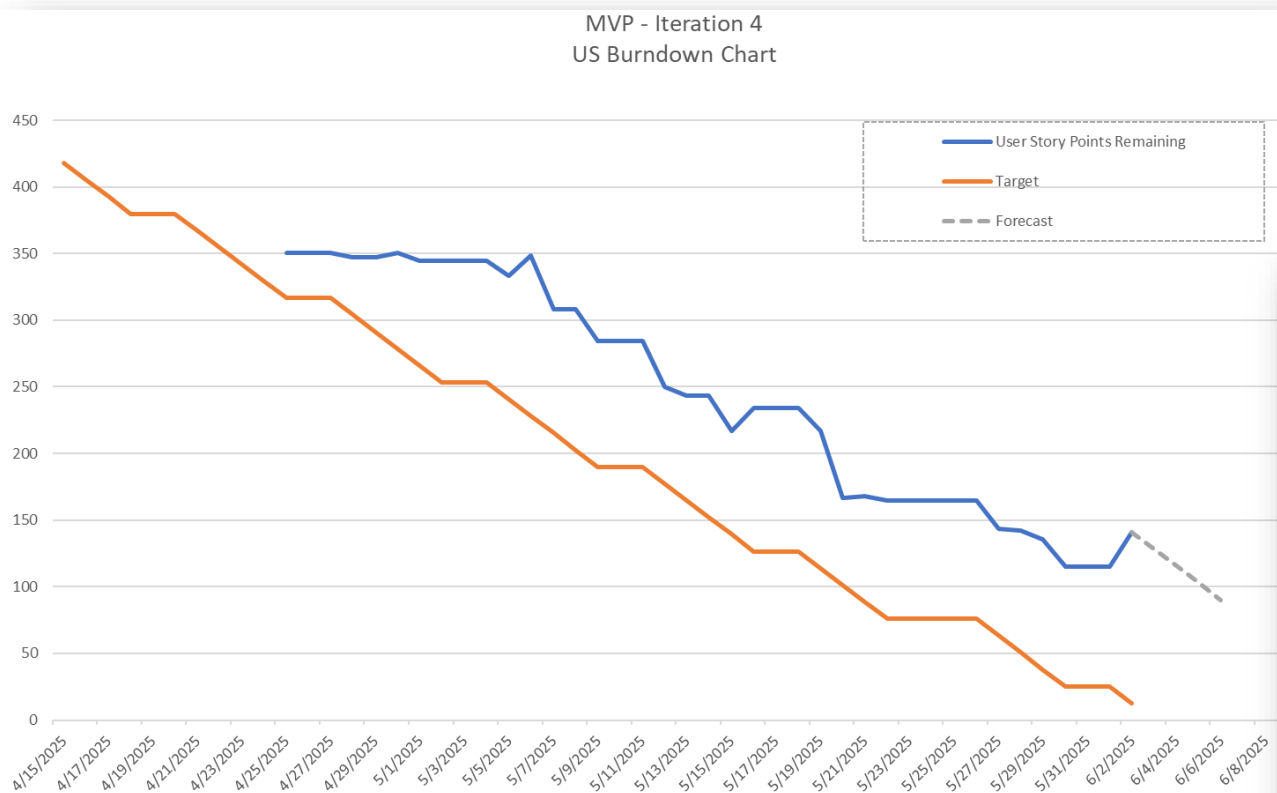
Graphs from RSM

INSPIRE-Plus User Story Points
5/30/2025
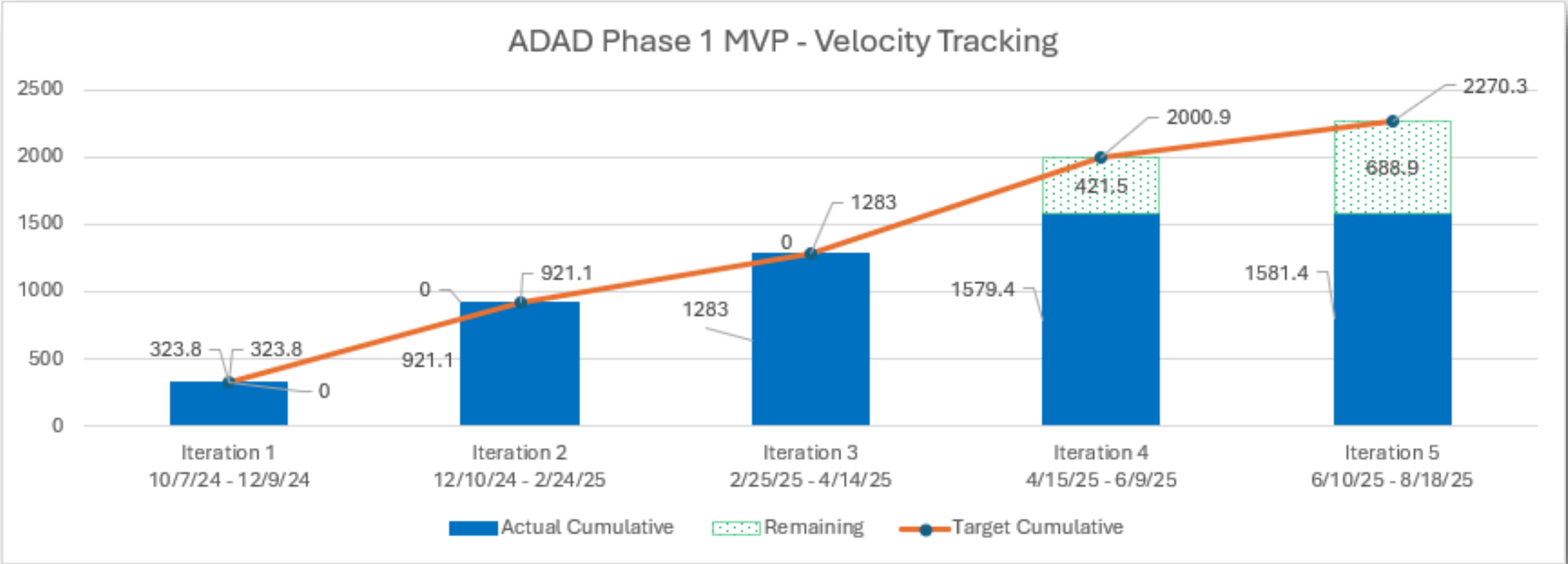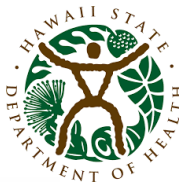
Graph from RSM

INSPIRE-Plus Project Bug Count

- The monthly bug tracking chart reflects the status of bug management across several iterations, totaling 186 identified items.

- Iterations 1, 2, and 3 are now fully resolved

- Iteration 4 commenced on April 15, 2025, and is underway. It has 53 identified items in various stages of resolution.
    - 5 Iteration 4 bugs are open

- No indication of any recurring bugs.

Count of ID

Inspire+ Bugs Tracking as of May 31, 2025

- Iteration 4 Active
- Iteration 4 Approved
- Iteration 4 Closed
- Iteration 4 Completed in Dev
- Iteration 4 Removed_Not a bug

Active: 1, Approved: 1, Closed: 43, Completed in Dev: 3, Removed_Not a bug: 5

Iteration 4

Iteration Path | State
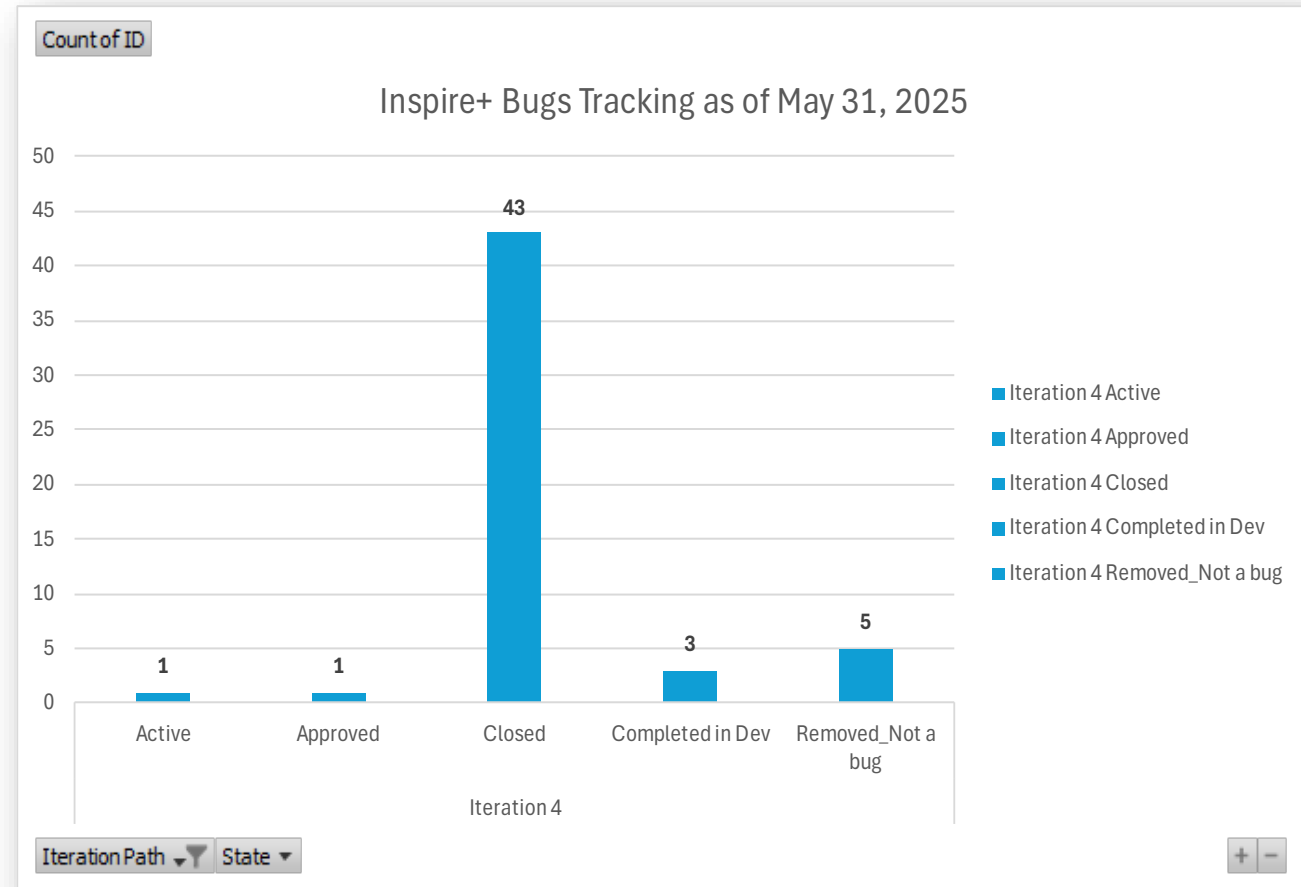
INSPIRE-Plus Data Conversion and Migration Process

- Field mapping is 100% complete as of May 31, 2025.

- Actively meeting with key stakeholders to work on data templates
  - 3 files remaining

- Started testing technical code

Data Mapping
Identify source systems/data and target systems/formats

Extraction
Getting data from the source

Transformation
Cleansing, reformatting, enriching data

Load
Inserting data into the target system

Testing & Validation
Unit, System, Performance and User Acceptance Testing

Go-Live
Execute final migration plan

Post-migration Support
Monitor target system performance and data validation

INSPIRE-Plus Data Mapping Progress

as of 5/30/2025
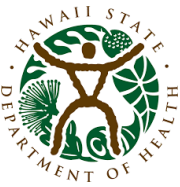
Target Table	Data Load	Phase	Field Mapping Progress	Technical Development Progress
Client	ETL Conversion from WITs to INSPIRE+	1	100%	100%
Funding Source	ETL Conversion from WITs to INSPIRE+	1	100%	100%
Service	ETL Conversion from WITs to INSPIRE+	1	100%	100%
Provider	ETL Conversion from WITs to INSPIRE+	1	100%	100%
Branch/Office	ETL Conversion from WITs to INSPIRE+	1	100%	100%
Level of Care	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Case	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Intake	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Client Contact	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Contact	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Diagnosis Code	Excel Data Import	2	100%	100%
Provider Contract	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Facility	ETL Conversion from WITs to INSPIRE+	2	100%	100%
Funding Award	Excel Data Import	2	100%	50%
Level of Care Determination	ETL Conversion from WITs to INSPIRE+	3	100%	100%
DENS-ASI	ETL Conversion from WITs to INSPIRE+	3	100%	100%
ADAD Assessment	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Consent	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Medication	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Diagnosis	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Allergy	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Contract Period	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Contract Funding Source	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Branch Funding Allocation	Excel Data Import	3	100%	50%
Purchase Order	Excel Data Import	3	100%	50%
Prevention Plan	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Service Rate	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Facility Staff	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Facility Program	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Facility Language	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Screening (DAST-10)	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Screening (CAGE-AID)	ETL Conversion from WITs to INSPIRE+	3	100%	100%

Target Table	Data Load	Phase	Field Mapping Progress	Technical Development Progress
Client Payor Group	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Screening (BH/BI)	ETL Conversion from WITs to INSPIRE+	3	100%	100%
Disclosed Record	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Provider Referral	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Purchase Order Funding Allocation	Excel Data Import	4	100%	50%
Group	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Planned Strategy	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Outcome	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Problem/Related Behavior	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Factor/Condition	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Program Enrollment	ETL Conversion from WITs to INSPIRE+	4	100%	100%
Funding Award Amendment	Excel Data Import	5	100%	100%
Indicator Measure	ETL Conversion from WITs to INSPIRE+	5	100%	100%
Provider Group	ETL Conversion from WITs to INSPIRE+	5	100%	100%
Treatment Plan	ETL Conversion from WITs to INSPIRE+	5	100%	100%
Group Member	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Expenditure Detail	ETL Conversion from WITs to INSPIRE+	7	100%	N/A
Progress Note (Implementation Strategy)	ETL Conversion from WITs to INSPIRE+	6	100%	75%
Progress Note (Group Session)	ETL Conversion from WITs to INSPIRE+	6	100%	75%
Group Session Attendee	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Provider Group Members	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Treatment Team Member	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Needs	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Goals	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Objectives	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Intervention	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Treatment Team Group	ETL Conversion from WITs to INSPIRE+	6	100%	100%
Provider Invoice	ETL Conversion from WITs to INSPIRE+	7	100%	0%
Household	ETL Conversion from WITs to INSPIRE+		100%	100%
Household Member	ETL Conversion from WITs to INSPIRE+		100%	100%
Plan Service	ETL Conversion from WITs to INSPIRE+		100%	25%
Substance Use	ETL Conversion from WITs to INSPIRE+		100%	100%
			1.000	

INSPIRE-Plus Data Migration Development (ETL) Burndown   5/30/2025

Technical Progress: Data Migration
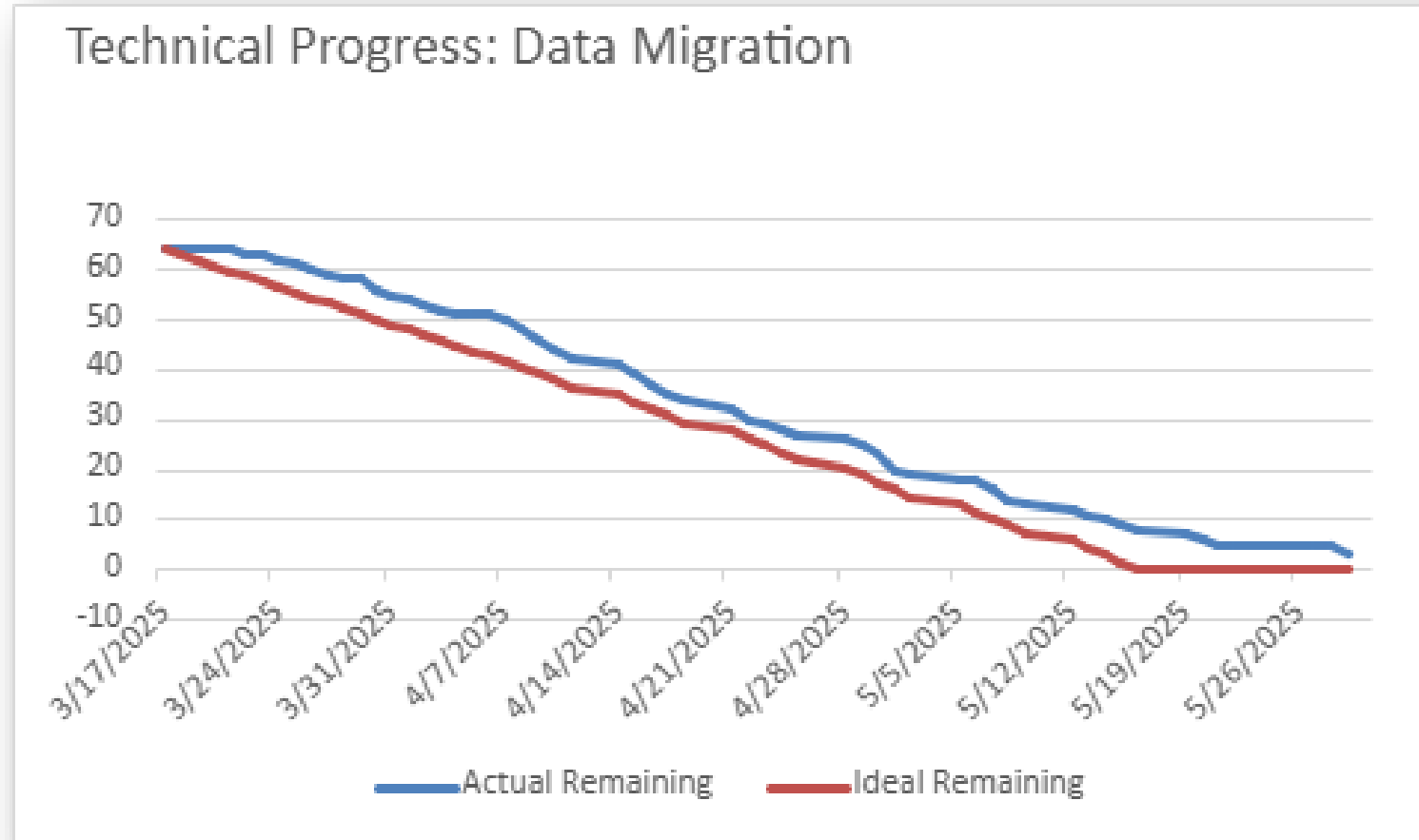
INSPIRE-Plus Change Requests
as of 5/30/2025

Inspire+ CCB Counts by Priority – May 2025
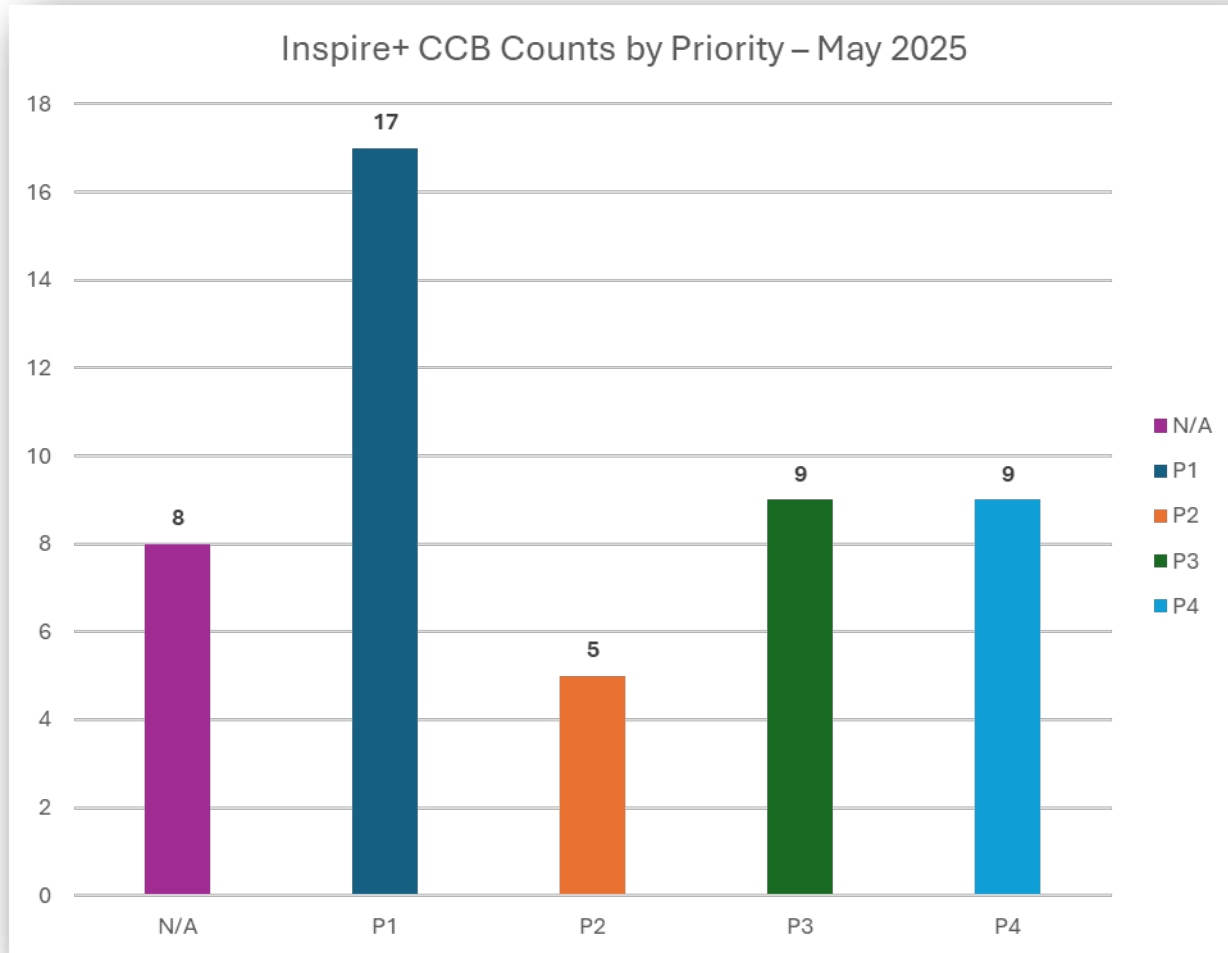
- 11 new requests added during the reporting period
- June 6, 2025, is the deadline to move the requests in Phase 1 MVP.
- Working to move the highest priority requests to Phase 1 MVP.

Monthly IV&V Report: New Findings & Major Updates (WP 5) - May 2025

No.	Type	Category	Date: Title. Description	Priority	Source	Significance	Recommendation
2025 05 01	Preliminary Concern	User Adoption	5/30/25: Update/Create Standard Operating Procedures. RSM noted that new or updated SOPs must be created in time for Go-Live to incorporate INSPIRE+ system use	2	IV&V Meeting with RSM	Prior to cut-over end user training will occur. The new SOPs will be related to the training, and will also be needed for new staff after the system is in production.	Ensure SOP activities are included in ADAD's schedule so the deadline is not missed. ✓ ADAD responded that they have begun working on this activity and once access to the UST environment is available, they will be able to complete the SOPs.
2025 05 02	Preliminary Concern	Configuration & Development	5/30/25: Backlog Grooming RSM noted that User Stories not part of MVP need to be prioritized to identify User Stories for Post Go-Live Releases.	2	IV&V Meeting with RSM	Throughout the project, work begins on the next iteration before it is officially kicked off, rather than having resources sit idle. This will also apply to post-Go-Live development work - RSM will begin this work as soon as Iteration 5 is complete (August 2025) and need to know what to work on for future releases, so the backlog needs to be prioritized.	Ensure this is included in ADAD's schedule so the deadline is not missed. ✓ RSM noted that a Prioritization field was created in ADO during the INSPIRE project for this purpose. ✓ ADAD responded that as User Stories were moved out of MVP they were prioritized at a high level. The 6/6/25 Soft Freeze will free up resources to work on this activity.

Monthly IV&V Report: New Findings & Major Updates (WP 5) - May 2025

No.	Type	Category	Date: Title. Description	Priority	Source	Significance	Recommendation
20250503	Preliminary Concern	Testing	5/30/25: Identify ADAD Leads for Data Validation and UAT. RSM brought up their concern that ADAD still needs to identify the specific people for the Data Validation and UAT tasks.	2	IV&V Meeting with RSM	The ADAD resources need to get the training for these activities on their schedule, and ensure they understand their roles and responsibilities prior to the start of the activities. (At least 1 Lead for Data Validation and UAT; about 7 roles for UAT, with 2-3 people per role)	Identify Leads as soon as possible so they can work with RSM to understand what is needed and identify who will perform the Validation and Testing. ✓ ADAD responded that the UAT Manager has been tentatively identified, with two others identified as potential Leads. ✓ Some participants have volunteered, and the ADAD PM is working on detailing the needs to share with program managers.
202503-01	Preliminary Concern	Schedule	**5/30/25:** Continuing to monitor. **4/30/25:** No change; progress continues to be monitored closely. **3/28/25:** Development delays. Potential delays if information gathering is not timely for User Story clarification.	2	IV&V Meeting with RSM	While not causing delays at this time, as implementation nears there is less flexibility in the schedule to move development tasks (User Stories) to later Iterations while waiting for information needed to complete current User Stories.	• Ensure deadlines are given for getting answers. • Increase frequency of follow-up activities while awaiting answers. • Schedule health remains YELLOW to highlight this concern.

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Monthly IV&V Report: New Findings & Major Updates (WP 5) - May 2025

No.	Type	Category	Date: Title. Description	Priority	Source	Significance	Recommendation
202504-01	N/A	Risk/Issue Management	**5/30/25:** RSM has the following on their RAID Log: • **4** Risks Open • **8** Action Items Open • **0** Issues • **5** Decisions awaiting information	N/A	Bi-weekly Issues Meeting	**This is informational only**; RSM and ADAD continue to manage and mitigate the Risks and work to resolve the Decisions and Action Items that are open. ***The Risks are shown on the next slide.***	IV&V continues to monitor progress and risk mitigation during project meetings.

As of May 30, 2025, are no IV&V Findings of Priority 1. The team continues to address concerns in a timely manner and has been meeting the deadlines for decisions and action items.

Monthly IV&V Risk Identification Report (WP 7) - May 2025

Newly Identified Risks and/or Issues

Number	Date Identified	Risk or Issue	Brief Description	Priority (1 High, 5 Low)	Mitigation & Progress
R-3	4/23/25	Risk	ADAD fiscal team has concerns about being able to meet financial data migration requirements on schedule.	1	Prioritize data within last 3 years then work on older data. **5/30/25:** RSM continues to work closely with ADAD Fiscal team and progress is being made.
R-5	5/13/25	Risk	Possibility of missing drop-dead dates on outstanding action items.	2	
R-6	5/15/25	Risk	Auto-deletion of inactive SharePoint sites as standard practice by ETS.	2	Site owners are documented and will be notified prior to any site deletion. **5/30/25:** RSM continues to work with ETS to clarify what is a qualifying action for a site to be considered "active".
R-7		Risk	ADAD Finance Team expressed concerns about go-live being mid-contract year.	3	**6/2/25:** ADAD management feels go-live date is o.k.; all case and finance level data will be in INSPIRE+.

The above Risk information is from RSM's RAID Log (Number, Date, Priority etc.) as of 6/2/25 and is summarized here for convenience.

Updates to Existing Risks and/or Issues

Number	Risk or Issue	Brief Description *and* Date of Update	Probability (1 Low, 5 High)	Impact (1 Low, 5 High)	Exposure (Prob x Impact)	Mitigation Recommendation

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Monthly IV&V Risk Identification Report (WP 7) - May 2025
Decisions and Action Items from Monthly Risk Management Meetings

Date	Decision	Project Area	Approved By

Date	Action Item	Owner	Due Date
N/A	N/A	N/A	N/A

TMS is participating in the Bi-weekly Issues meeting facilitated by the SI vendor; no additional Risk Management meetings are deemed necessary at this point in the project. Any decisions or action items for IV&V-identified risks would be included here.

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# Monthly IV&V Status Report (WP 10) - May 2025

Meetings Attended / SI Activities Observed	Date(s) Attended
ADAD Daily Scrum	5/1, 5/2, 5/6, 5/7, 5/8, 5/9, 5/12, 5/13, 5/14, 5/16, 5/19, 5/20, 5/21, 5/27, 5/28, 5/30
ADAD Twice Weekly Issues Meeting	5/5, 5/7, 5/12, 5/14, 5/19, 5/21, 5/28
ADAD Weekly Program Status Meeting	5/6, 5/13, 5/20, 5/27
BHA IT Solution Projects Steering Committee Meeting	5/13
Project Alaka'I – OCM Recurring Touchpoints	5/7, 5/21, 5/28
Iteration 3 Survey Results Review Session	5/2
Follow-up on Survey Topics	5/5
Tracking PWWDC Funds in INSPIRE+	5/7
IV&V meeting with INSPIRE+ ADAD Project Director & Manager re: Special Consultative Services	5/8
Permissions to SharePoint Sites via Azure Groups	5/13
SAMHSA TEDS Admission Data – When to Generate New Row	5/19
Impresys Formal Video Topic Discussions	5/29
RSM Project Director & IV&V Project Manager meeting	5/30

Monthly IV&V Status Report (WP 10) - May 2025

RSM Artifact Reviews by IV&V (WP-9)
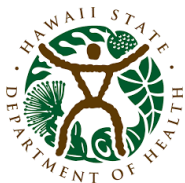
RSM Artifact Name	Date Reviewed
ADAD Burndown and Testing Logs *(in and after Daily Scrum meetings)*	Throughout the month
Risks, Issues, Assumptions, Decisions (RAID) Log *(in and after Twice-weekly Issues meetings)*	Throughout the month
ADAD – Weekly Status Reports *(in and after Weekly Status meetings)*	Throughout the month
OCM Materials (e.g. Surveys, Plans, Communication pieces, etc.)	Throughout the month

IV&V Additional Work Products Submitted

IV&V Work Product Name	Date Submitted
IV&V Management Plan Update #1	5/16/2025
IV&V INSPIRE+ Data Validation and User Acceptance Testing Process Expectations documents	5/30/2025

TMS
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Monthly IV&V Status Report (WP 10) - May 2025
Planned Activities and Deliverable Reviews for June

Description	Planned Start	Comments
Observe ADAD Daily Scrums	6/2/2025	IV&V attends as available; reviews documentation
Attend ADAD Twice Weekly Issues Meetings	6/2/2025	IV&V attends as available; reviews documentation
Attend ADAD Weekly Program Status Meetings	6/3/2025	IV&V attends all; reviews documentation
Attend Project Alaka'I – OCM Recurring Meetings	6/4/2025	Weekly Meeting; IV&V attends as available; reviews documentation as needed
Attend ADAD – OCM Touchpoints	6/12/2025	Bi-weekly meeting with ADAD Project Director; IV&V attends as available; reviews related documentation
Attend Steering Committee Meeting	6/10/2025	Present Monthly IV&V Reports
Attend other project meetings as appropriate	6/2/2025	
Update and submit IV&V Management Plan	6/15/2025	IV&V Work Product #2 – 2nd Update for Contract Year 1
Observe Iteration 4 functionality demonstration	6/18/2025	
Prepare and submit Transition Readiness Assessment Report for Iteration 4	6/19/2025	Review RSM deliverables as part of Report preparation

TMS
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INSPIRE-Plus Project Health / Performance Trend (WP 5)

Project Health Trend	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Assessment of Project Overall	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Project Areas / Task Groups	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Project Management	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Budget	🔷	🔷	🔷	🔷	🔷	🔷	🔷	🟢	
Schedule / Milestones	🟢	🟢	🟢	🟢	🟢	🔺	🔺	🔺	
Scope	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Requirements	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Staffing	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Design	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Configuration & Development	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Testing	🟢	🟢	🟢	🟢	🟢	🟢	🟢	🟢	
Interfaces & Data Conversion	🔷	🔷	🔷	🔷	🟢	🟢	🟢	🟢	
Integration	🔷	🔷	🔷	🔷	🔷	🔷	🔷	🔷	
Solution Deployment	🔷	🔷	🔷	🔷	🔷	🔷	🔷	🔷	
Total Open Findings	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Preliminary Concerns	2	2	1	1	1	2	1	2	
Risk - Low	0	1	0	1	0	0	0	0	
Risk - Medium	0	0	0	0	1	0	0	0	
Risk - High	0	0	0	0	0	0	0	0	
Issue - Low	0	0	0	0	0	0	0	0	
Issue - Medium	0	0	0	0	0	0	0	0	
Issue - High	0	0	0	0	0	0	0	0	

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Ratings Definitions
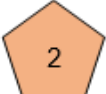
Risks

Impact
How severe would the outcomes be if the risk occurred?

Probability — What is the likelihood the risk will happen?	Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

TECHNOLOGY MANAGEMENT SOLUTIONS

Ratings Definitions

IV&V Findings

Indicator	Priority	Description	Criteria
1 (red square)	Priority 1	Concerns and Observations ranked as Priority 1 are those that IV&V expects will yield **significant** opportunities for improvement or corrective action for the HANA project.	Critical that the Project resolve immediately and that pose a **significant** threat or impact to the project.
2 (orange pentagon)	Priority 2	Concerns and Observations ranked as Priority 2 are those that IV&V expects will yield **moderate** opportunities for improvement or corrective action for the HANA project.	Essential that the Project resolve as soon as possible and that pose a **moderate** threat or impact to the project.
3 (yellow circle)	Priority 3	Concerns and Observations ranked as Priority 3 are those that IV&V expects will yield **minor** opportunities for improvement or corrective action for the HANA project and are focused primarily on conforming to existing standards or processes.	Important that the Project resolve within a reasonable timeframe, given other project priorities, and that pose a **minor or limited** threat or impact to the project.

Task Group Measurement Criteria

Legend for Task Group Assessment

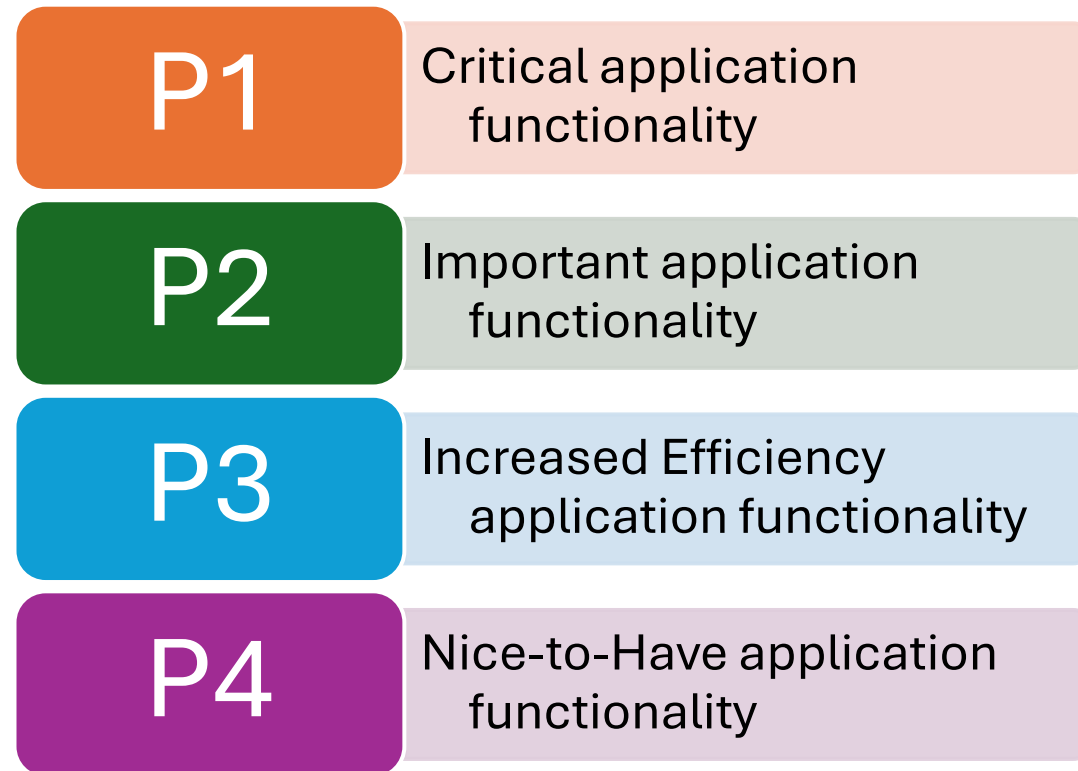| (green circle)	(yellow triangle)	(red hexagon)	(blue diamond)
Satisfactory – No corrective actions necessary. All life cycle activities conform to requirements. Standards, practices and conventions are satisfactory. Risks or issues may exist and contain appropriate mitigation or resolution steps and the project is adequately addressing them. The current risk to the project and software quality is **low**.	**Caution** – There may be a need for corrective action now or quite soon. Some life cycle activities are not in alignment with requirements. Standards, practices and conventions may require process improvement to achieve desired outcomes. Risks or issues are often not identified or contain stale mitigation or resolution steps. The current risk to the project and software quality is **moderate**.	**Critical** – Escalated for immediate action. Many life cycle activities are not in alignment with requirements. Many standards, practices and conventions require corrective action to achieve desired outcomes. Risk mitigation is not effective or issue resolution is not timely. Critical processes are not effective and are resulting in delays or rework. The current risk to the project and software quality is **significant**.	Not enough data is available to make a determination about project health.

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INSPIRE-Plus Change Control Board (CCB)

Change Request Priority Levels

P1 Critical application functionality

P2 Important application functionality

P3 Increased Efficiency application functionality

P4 Nice-to-Have application functionality

INSPIRE-Plus Project Summary

TMS is providing IV&V services to the State of Hawaii Department of Health, Alcohol and Drug Abuse Division (ADAD) for the Behavioral Health Administration's (BHA) Information Technology Solution Project (INSPIRE-Plus) to meet State and Federal requirements. IV&V is for all of the Design, Development & Implementation (DDI) phase of the INSPIRE-Plus solution for the ADAD.

The associated prior INSPIRE Project was designed to replace the legacy databases and information systems of the Developmental Disabilities Division (DDD) and the Child and Adolescent Mental Health Division (CAMHD). This INSPIRE-Plus Project is intended to replace the legacy databases and information systems of the ADAD.

The Solution is planned to deliver seamless and transparent care information via shared technology solutions and secure data sharing. Striving to implement an integrated service delivery approach, the Solution will encompass program eligibility and enrollment; case processing; service delivery; and healthcare services payment processing, with a foundation of data sharing and analysis for efficient, metrics-driven quality care across programs.

This Project has two Phases or Increments. Phase 1 has 5 Iterations (sprints) for verification and validation. The Solution will be implemented after Phase 1, with functionality added to in Phase 2.

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Mahalo Nui