



**Information Technology Steering Committee (ITSC)
Meeting**

February 22, 2024, 3:00 p.m.

1151 Punchbowl Street, Conference Room 410, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology (ICT) or in person at the physical meeting location indicated above.

Join on your computer, mobile device:

[Click here to join the meeting](#) Meeting ID: 293 684 388 957 Passcode: WasJQQ

Or call in (audio only): [+1 808-829-4853](tel:+18088294853), [113551988#](tel:+113551988) Phone Conference ID: 113 551 988#

AGENDA

I. Call to Order; Roll Call

II. Public Testimony

Individuals may provide oral testimony at the meeting or submit written testimony in advance, via e-mail to ets@hawaii.gov, Subject: *ITSC Testimony*, or deliver to 1151 Punchbowl Street, B10, Honolulu, HI, 96813. Oral testimony will be limited to three minutes per person or organization per agenda item.

III. Legislature Report – Discussion and Appropriate Action

IV. Annual Report – Discussion and Appropriate Action

V. 2025 Strategic Plan Process – Discussion and Appropriate Action

VI. Good of the order

a. Announcements

b. Next Meeting: May 23, 2024

VII. Adjournment

This ICT meeting will allow closed caption transcription to be activated by participants.

The ITSC meeting packet can be downloaded at <https://ets.hawaii.gov/it-steering-committee/>.

Auxiliary Aid or Accommodation Due to a Disability

If you require an auxiliary aid/service or other accommodation due to a disability, contact Susan Bannister at (808) 586-9736 or email ets@hawaii.gov as soon as possible. Requests made as early as possible have a greater likelihood of being fulfilled. Upon request, this notice is available in alternate/accessible formats.



PARTNERSHIP AND GOVERNANCE OF MAJOR SYSTEMS

As part of Partnering for Successful Outcomes and IT Governance, ETS monitors progress on a state-wide portfolio of major systems from ideation to operational to help departments ensure that systems are properly engineered and ready to meet business requirements. Below is the list of major systems ETS is monitoring and assisting with as of the February of 2024. DD&I is the cost to design, develop and implement the system. This usually includes the total cost including multiple years. O&M is the annual cost to operate and maintain the system which may include annual costs to upgrade the systems software or business capabilities.

COMPLETED - Operational	Department	Year Operational	DD&I Cost	Annual O&M Cost
KOLEA Medicaid System	DHS	2013	\$200M	\$18M
Tax Modernization	Tax	2015	\$55M	\$6M
HiMod Human Resources & Payroll	DAGS/DHRD	2017	\$13M	\$2M
Behavioral Health Inspire	DOH	2019	\$40M	\$7M
ERS Financials	B&F-ERS	2020	\$580K	\$395K
OHA Financials	OHA	2020	\$300K	\$80K
PVL Ho`ala License Management System	DCCA	2021	\$1.2M	\$300K
ERS Pension System	B&F-ERS	2021	\$5.6M	\$1.5M
DOE Financial Management System	DOE	2021	\$9.2M	\$1.1M
Harbor Master Information System	DOT-HAR	2021	\$3.8M	\$650K
EUTF Health Benefits Administration System	B&F-EUTF	2022	\$13.9M	\$1.5M
HiMod Time & Leave Management	DAGS-Statewide	2022	\$5.3M	\$1.8M
Disability Compensation	DLIR	2022	\$11.7M	\$1.5M
Case & Document Management System (CDMS)	DCCA-PUC	2023	\$2.4M	\$302K



Other Major Modernizations Completed since 2014	Department	Year Operational	DD&I Cost	Annual O&M Cost
Microsoft Office - Including Outlook, Office, SharePoint, OneNote, Teams	ETS, Executive Branch Wide	2014	N/A	\$4.2M
Microsoft Azure Active Directory	ETS, Executive Branch Wide	2014	N/A	\$97K
Adobe eSign	ETS, Executive Branch Wide	2015	N/A	\$1.8M
Cybersecurity Endpoint Detection and Response	ETS, Executive Branch Wide	2020	N/A	\$400K
Cybersecurity Enterprise Visibility and Reporting	ETS, Executive Branch Wide	2020	N/A	\$300K
MainFrame as a Service (MFaaS)	ETS, DLIR, DHS, DAGS, DOT, ATG	2022	\$2.6M	\$12M
Access Hawaii Committee Portal Infrastructure	ETS, Executive Branch Wide	2022	N/A	N/A



IN PROGRESS – Developing	Department	Projected Operational	DD&I Cost Est.	Annual O&M Cost Est
Benefits Eligibility System (IV&V)	DHS	08/2024	\$57.4M	\$6M
DOT-HWY Financial Management System (IV&V)	DOT-HWY	2025	\$10.7M	\$523K
BRIMS Business Registration Modernization (IV&V)	DCCA	07/2024	\$2.3M	\$500K
Citizen Identity Fraud Prevention Project	ETS, Executive Branch-Wide	01/2025	\$825K	\$1M
STARTED 2023	Department			
Corrections Management	PSD	09/2026	\$21.3M	\$5M
Unemployment Insurance Re-procurement	DLIR	12/2026	\$86.9M	\$11.9M
Vital Records Management Information System	DOH	04/2025	\$4.1M	\$200K
E-Procurement System	DAGS-SPO	12/2025	N/A	N/A
KEIKI Child Support Enforcement Re-platform	ATG-CSEA	09/2025	\$12.9M	\$1.5M
IT Consolidation	ETS, Executive Branch-Wide			\$4M
STARTING 2024	Department			
Statewide Enterprise Financial System (IV&V) reprocure	DAGS-Statewide	2028	\$60M	
State Network Modernization	ETS, Statewide	PENDING	\$6.0M	\$1M
Child & Adult Welfare	DHS	11/2026	\$20M	\$2M
Law Enforcement Management Systems (CAD, CMS, RMS & RTCC only)	DLE	PENDING	\$1.30M	\$1.84M
ERP Management Project	ETS, DAGS, DHRD, B&F	2024		\$1M