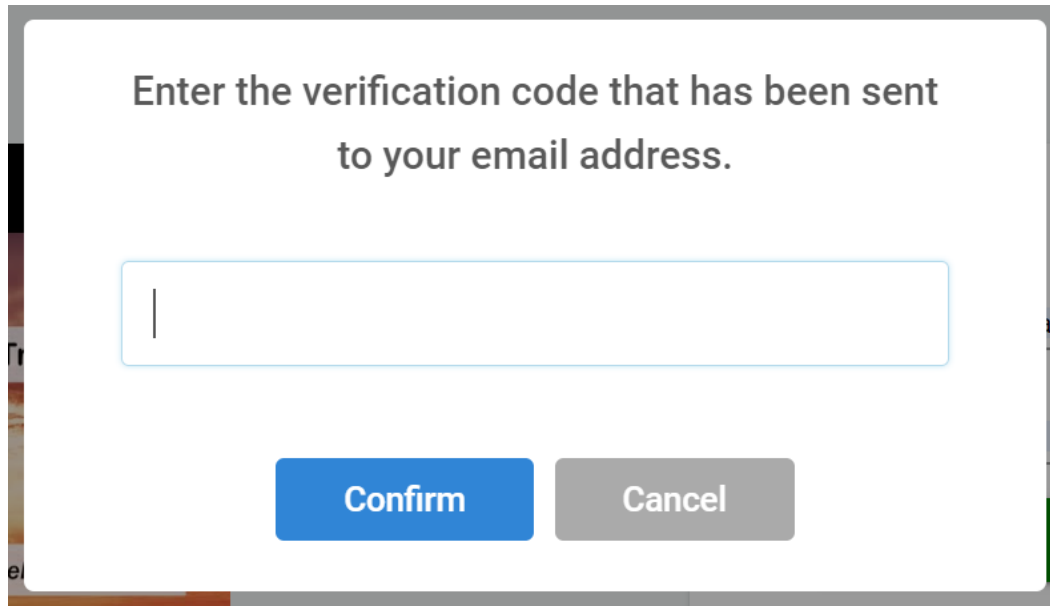


Safe Travels Security Update:

Beginning Sept 8, travelers will see the following pop-up upon clicking on “Login” when logging into their Safe Travels account, using the email address and password they used to create the account.



Enter the verification code that has been sent
to your email address.

Confirm Cancel

The traveler will need to retrieve a 6-digit passcode from the email address they used to create their Safe Travels account, enter the one-time passcode (OTP) in the pop-up and then click “Confirm” to log-in.

The OTP will only need to be re-entered every 24 hours. Example, if a traveler logs in at 5:00 a.m. (HST) and decides to log-in again at 10:00 a.m. (HST) on the same day, they will not receive this pop-up. It will only reappear after 24+ hours.

The OTP is only for travelers who “Log in with Email” and not for logging in via Google, Apple or Facebook.