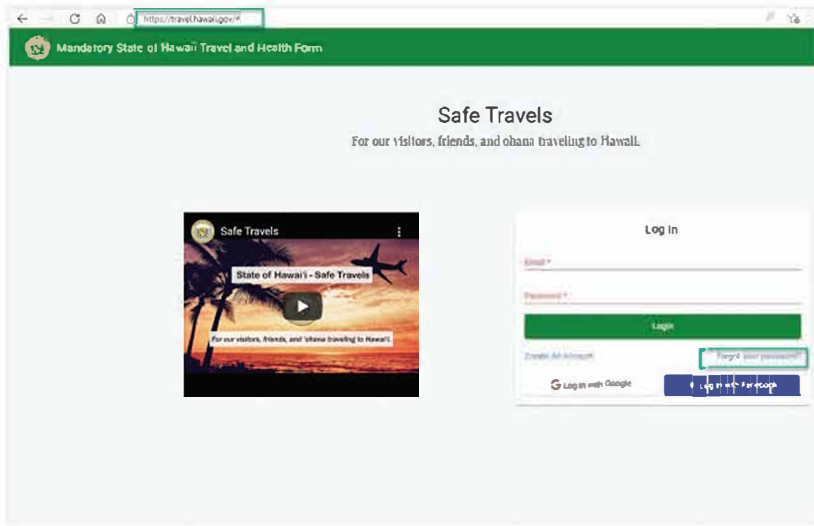


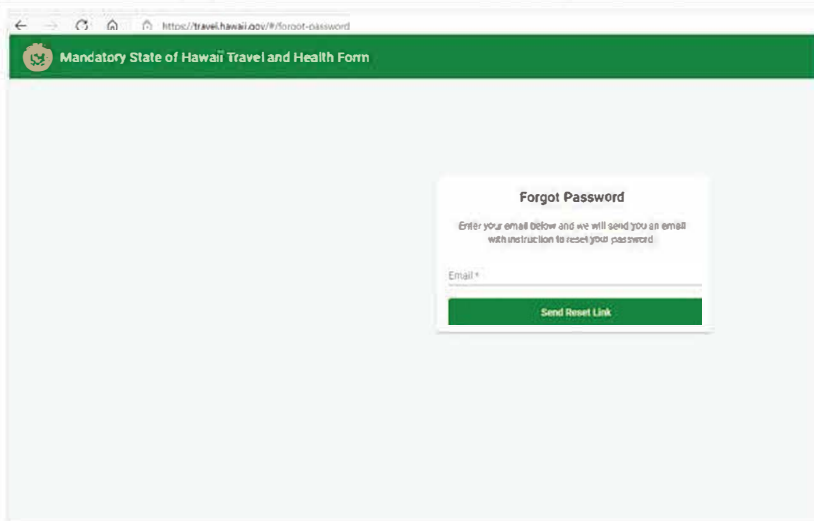
# Resetting Your Password

*Note: you will need access to your email to perform the password reset*



1

- Navigate to the Safe Travel Home Page - <https://travel.hawaii.gov>
- Click on the 'forgot your password?' link
- It will take you to a new page



2

- Enter your email
- Click **Send Reset Link**

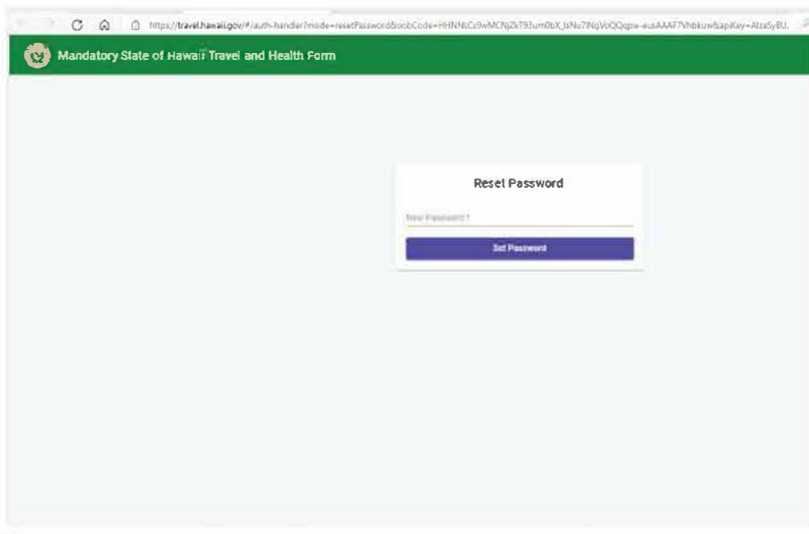
From: [travel@notify.hawaii.gov](mailto:travel@notify.hawaii.gov) <[travel@notify.hawaii.gov](mailto:travel@notify.hawaii.gov)>  
Sent: Tuesday, August 17, 2021 11:49 AM  
To:  
Subject: [EXTERNAL] Reset your password for State of Hawaii - Travel Safe

Hello,  
Follow this link to reset your State of Hawaii - Travel Safe password for your account.  
[https://travel.hawaii.gov/#/auth-handler?mode=resetPassword&oobCode=HHNNLCs9wMCNjZkT93um0bX\\_IsNu7IeusAAAF7Vhbkuw&apiKey=AlzaSvBURKRw5zSU-EGqshCI-R38KnmUqmv](https://travel.hawaii.gov/#/auth-handler?mode=resetPassword&oobCode=HHNNLCs9wMCNjZkT93um0bX_IsNu7IeusAAAF7Vhbkuw&apiKey=AlzaSvBURKRw5zSU-EGqshCI-R38KnmUqmv)  
If you didn't ask to reset your password, you can ignore this email.  
Thanks,  
Your State of Hawaii - Travel Safe team

- Receive an email from [travel@notify.hawaii.gov](mailto:travel@notify.hawaii.gov)
- Please click on the link/URL
- A new tab will be opened in your browser
- Note: if you don't see the email, please check the junk/spam folder in your mailbox

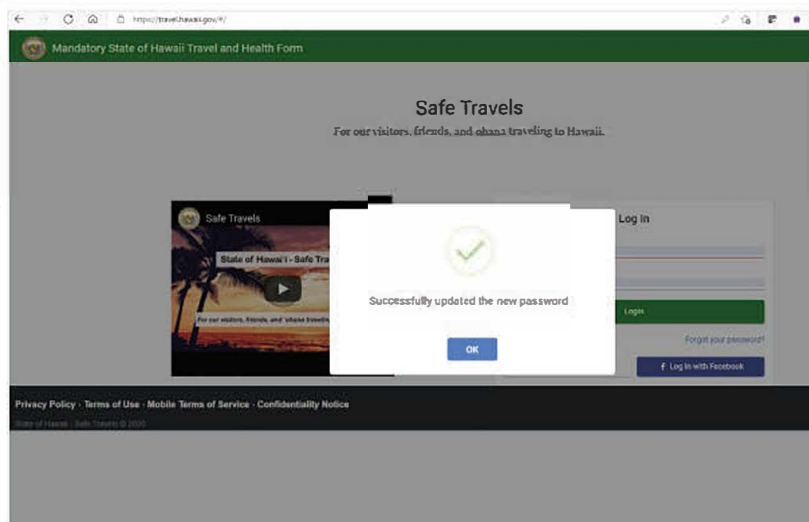
# Resetting Your Password

*Note: you will need access to your email to perform the password reset*



4

- Enter your new password.
- **Caution: Please enter the new password carefully to ensure accuracy. A feature to confirm the accuracy of your new password entry does not exist.**



5

- You should get 'Successful up dated the new password' Pop up screen
- Go back to the Screener/Admin/Super Admin portal/URL
- Log in to your account



6

All done!