Resetting Your Password

Note: you will need access to your email to perform the password reset

1. Navigate to the Safe Travel Home Page - https://travel.hawaii.gov
   - Click on the ‘forgot your password?’ link
   - It will take you to a new page

2. Enter your email
   - Click Send Reset Link
   - Receive an email from travel@notify.hawaii.gov
   - Please click on the link/URL
   - A new tab will be opened in your browser
   - Note: if you don't see the email, please check the junk/spam folder in your mailbox
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1. Enter your new password.
2. Caution: Please enter the new password carefully to ensure accuracy. A feature to confirm the accuracy of your new password entry does not exist.
3. You should get 'Successfully updated the new password' Pop up screen
4. Go back to the Screener/Admin/Super Admin portal/URL
5. Log in to your account
6. All done!