

REVISED
Information Technology Steering Committee
1151 Punchbowl Street
Kalanimoku Building, Conference Room 410
January 22, 2015
10:00 AM – 11:30 AM
AGENDA

A. ROLL CALL

B. PRESENTATIONS

1. Recognition, Certificates, News or Other Items

C. ORAL COMMUNICATIONS

1. AUDIENCE COMMENTS. Any person wishing to address the ITSC
2. REPORT FROM THE CIO

Office of the CIO's Strategic Planning and Direction
Top 10 CIO priorities for 2015 (Keone)

- 1. Security:** risk assessment, governance, budget and resource requirements, security frameworks, data protection, training and awareness, insider threats, third party security practices as outsourcing increases, determining what constitutes “due care” or “reasonable”
- 2. Cloud Services:** cloud strategy, proper selection of service and deployment models, scalable and elastic IT-enabled capabilities provided "as a service" using internet technologies, governance, service management, service catalogs, platform, infrastructure, security, privacy, data ownership
- 3. Consolidation/Optimization:** centralizing, consolidating services, operations, resources, infrastructure, data centers, communications and marketing “enterprise” thinking, identifying and dealing with barriers
- 4. Broadband/Wireless Connectivity:** strengthening statewide connectivity; implementing broadband technology opportunities
- 5. Budget and Cost Control:** managing budget reduction; strategies for savings; reducing or avoiding costs; dealing with inadequate funding and budget constraints
- 6. Human Resources/Talent Management:** human capital/IT workforce; workforce reduction; attracting, developing and retaining IT personnel; retirement wave planning; succession planning; support/training, portal for workforce data and trends
- 7. Strategic IT Planning:** vision and roadmap for IT, recognition by administration that IT is a strategic capability, integrating and influencing

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strategic planning and visioning with consideration of future IT innovations, aligning with Governor's policy agenda

8. Mobile Services/Mobility/Enterprise Mobility Management:

devices, applications, workforce, security, policy issues, support, ownership, communications, wireless infrastructure, BYOD

9. Disaster Recovery/Business Continuity: improving disaster recovery, business continuity planning and readiness, pandemic/epidemic and IT impact, testing

10. Customer Relationship Management: building customer agency confidence and collaboration, internal customer service strategies, service level agreements (demand planning)

1.

D. ITEMS FOR COMMITTEE OPEN DISCUSSION

Strategy and Implementation

1. Microsoft Enterprise E-mail funding

E. CONSENT AGENDA -

Minutes

Consideration by the ITSC of the minutes of the ITSC Meeting on *September 25, 2014, and December 18, 2014*

Other Business

1. OCTOBER ,NOVEMBER, DECEMBER AND JANUARY CONSENT AGENDA: REVIEW OF VARIOUS AGREEMENTS, PURCHASING AND BUDGET TRANSACTIONS DESCRIBED IN SUMMARY ATTACHMENT.

MOTION TO APPROVE CONSENT AGENDA:

"I move the adoption of the Consent Agenda, as follows"

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F. COMMITTEE SYNOPSIS AND OTHER REPORTS

Synopsis of Other Committee's Reports that CIO is a member of.

1. HWIN/FIRSTNET
2. E911
3. <http://hawaiiwirelesse911.hawaii.gov/>
4. Information Privacy and Security (IPSC)
<http://ipsc.hawaii.gov/> -
5. Access Hawaii Committee (AHC)
6. <http://ahc.ehawaii.gov/>
7. Enterprise Resource Planning (ERP)
8. <http://erp.hawaii.gov/>. The program has recently been renamed to State Unified Resource Framework (SURF). Evaluation of offers continues.
9. Tax System Modernization (TSM).
10. Health Information Technology (HIT)

G. ADJOURNMENT

*Individuals who require special needs accommodation are invited to call Debra Gagne at (808) 586-1944 at least **4 working days** in advance of the meeting.*