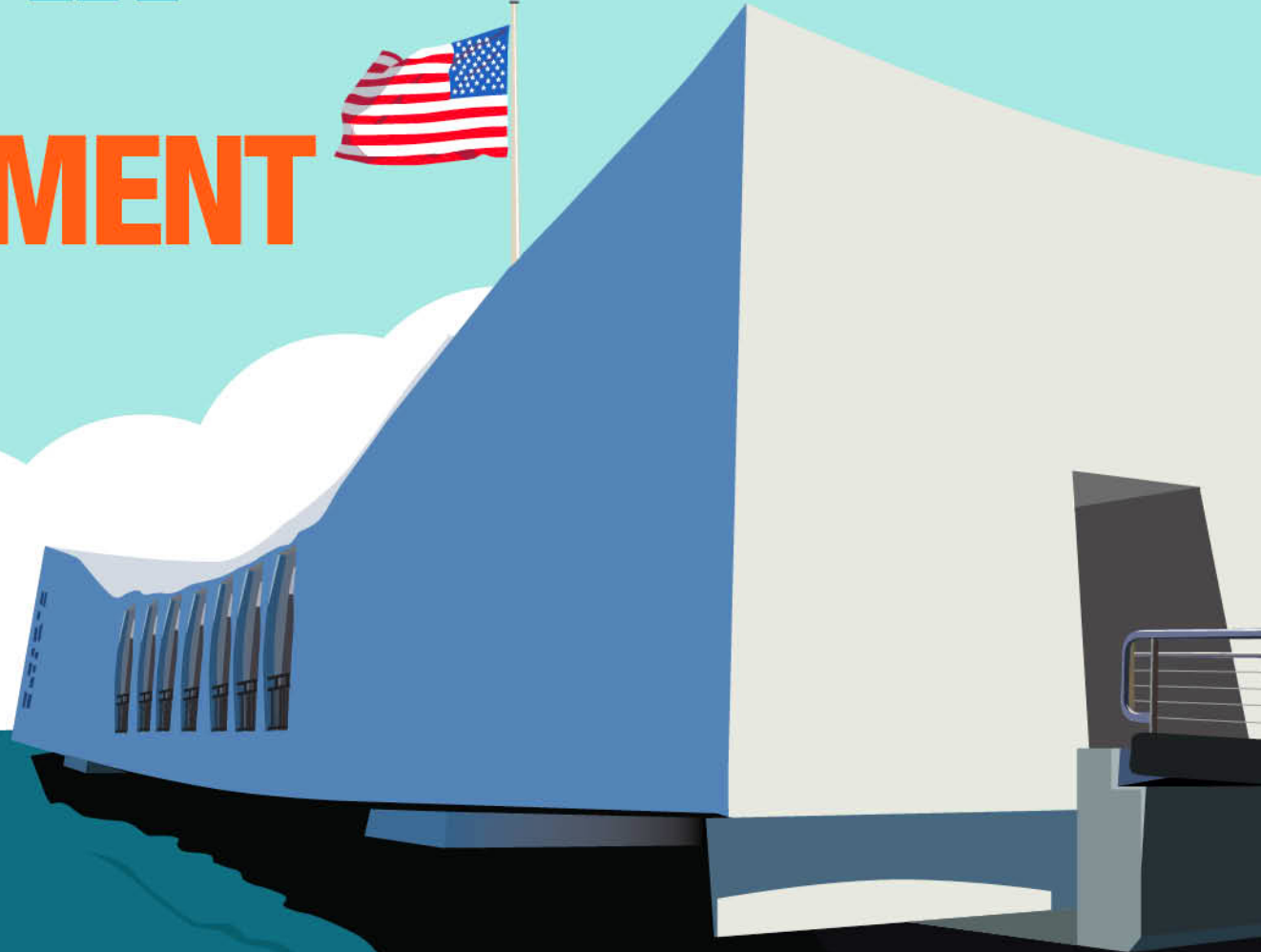GOVERNMENT TECHNOLOGY®
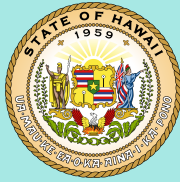
HAWAII
DIGITAL
GOVERNMENT
SUMMIT
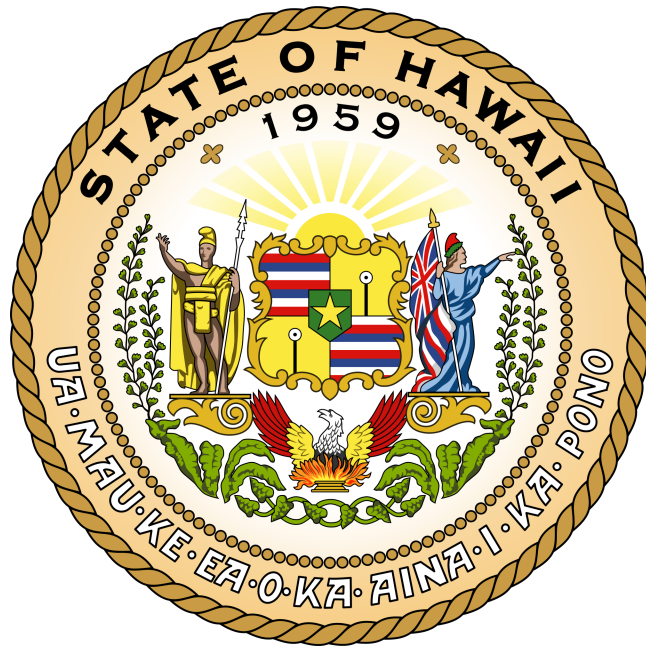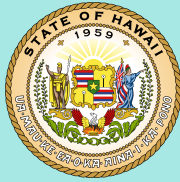
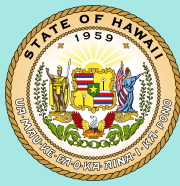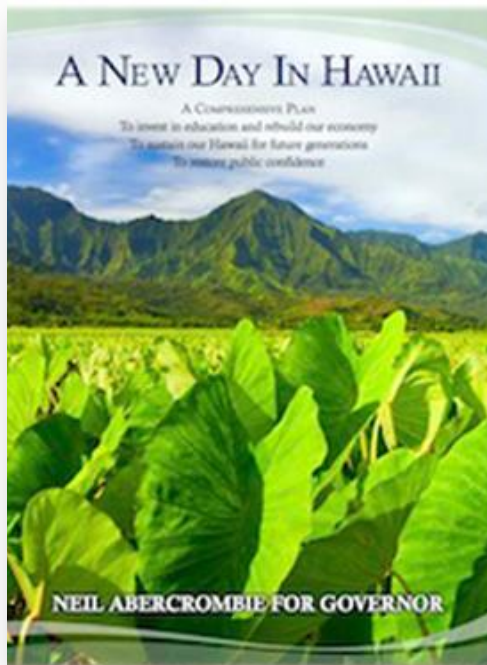HONOLULU
HAWAII
NOVEMBER
TWENTY-FIRST
2013

- **Aloha Kakou! E Komo Mai!**

- **Welcome to the Hawaii Digital Government Summit 2013**
  - We Honor the Past, Celebrate the Present and Shape our Future

- **The Summit Theme is "Government at the Speed of Life"**
  - Reliable Digital Government with the Right Information through "Online" Services for Our Citizens Anywhere, Anytime on Any Device (versus having to wait "In-Line")

- **State Transformation Plan aligns with Governor's New Day Plan**
  - Growing a Sustainable Economy
  - Investing in the Workforce
  - *Transforming Government (at the Speed of Life)*

Keynote

- **Budget**

  $11 B State (~30% Federal) – 1.4% IT

- **People**

  1.4 M residents - 41K State employees – 1.8% IT

- **Organization**

  18 Departments, 108 Attached Agencies, and 162 Boards & Commissions; De-centralized IT

- **Business**

  35 Lines of Business; 220 Business Services; 100's of Complex, Manual, Silo, Paper Processes

- **Technology**

  Up to 30 years old; 743 fragmented IT systems; No interoperability, No Disaster Recovery etc.

Keynote

Governor's New Day Vision

---Growing a Sustainable Economy --- Investing In People --- Transforming Government
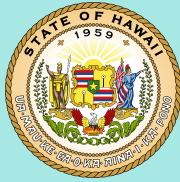
✓ **GROWING A SUSTAINABLE ECONOMY**
- New Day Work Projects
- Renewable Energy
- Food Security
- Innovation Economy
- Improvements on Public Lands
- Environmental Stewardship
- Culture, Arts, Creative Industries
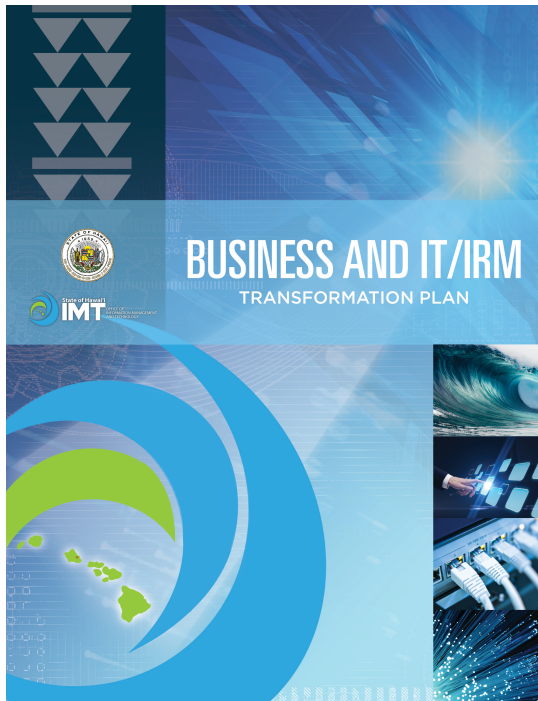
✓ **INVESTING IN PEOPLE**
- Early Childhood
- Education and Workforce Development
- Healthcare Transformation
- Safety Net, Homelessness, Public Safety
- Housing

✓ **TRANSFORMING GOVERNMENT**
- Information Technology
- Fiscal Management
- Operations Management
- Customer Service
- Civil Defense and Security

Transformation Plan

BUSINESS AND IT/IRM
TRANSFORMATION PLAN

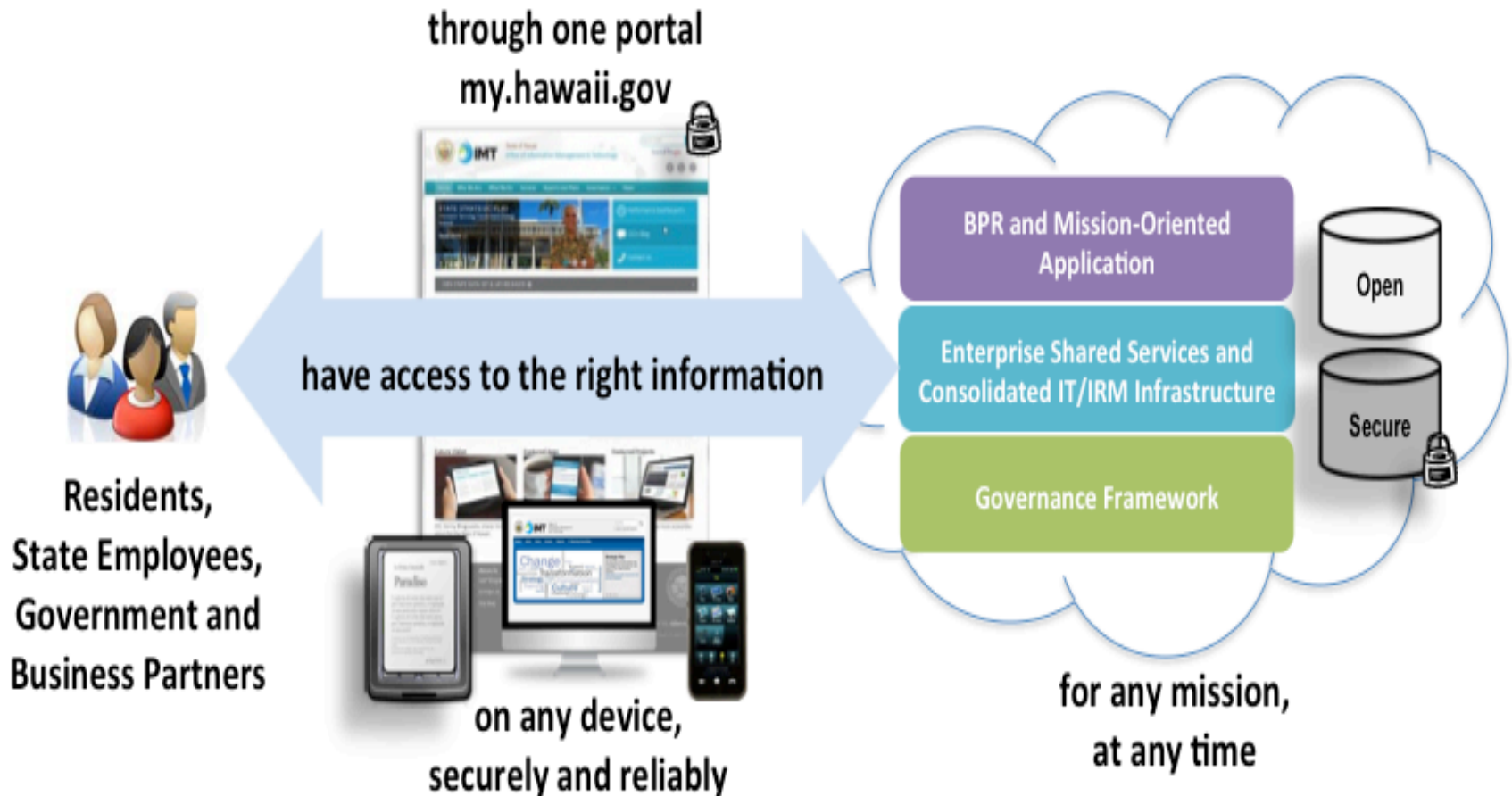http://oimt.hawaii.gov

THE FEDERAL 100

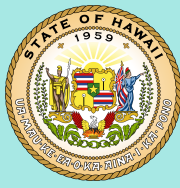**Award Winner 2013**

THREE KEY STRATEGIES & TOP 10 PROGRAMS

✓ **STRATEGY #1: TRANSFORMING THE BUSINESS**
1. Enterprise Resource Planning (ERP)
2. Tax System Modernization (TSM)
3. Health IT (HIT)
4. Business Process Re-engineering (BPR)

✓ **STRATEGY #2: TECHNOLOGY MODERNIZATION**
5. Consolidated Infrastructure
6. Enterprise Shared Services
7. Enterprise Security and Privacy
8. Hawaii Broadband Initiative (HBI)

✓ **STRATEGY #3: TRANSPARENCY & ACCOUNTABILITY**
9. Open Government
10. Governance

Our Future Vision is a Fully Digital State

Keynote

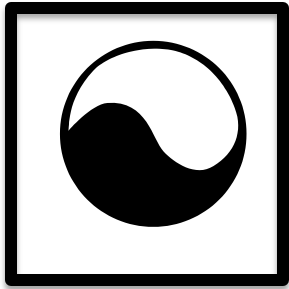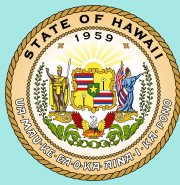# Transformation Strategies = Tracks

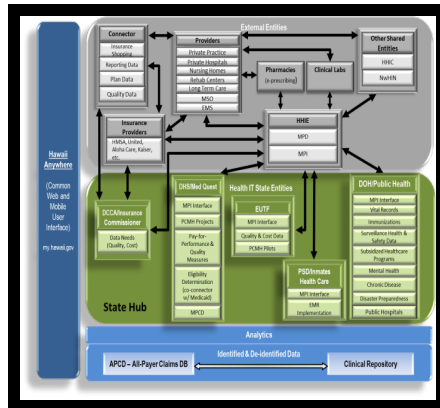| 1	2	3
Business Transformation	*Modernize Technology*	*Transparency & Accountability*
DCIO Randy Baldemor	DCIO Keone Kali	CEA James Lum

Keynote

Business Transformation Track
DCIO/BTO Randy Baldemor

State of Hawai'i
Enterprise Resource Planning Program

ERP

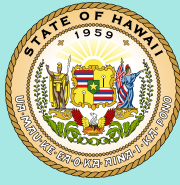

Health IT

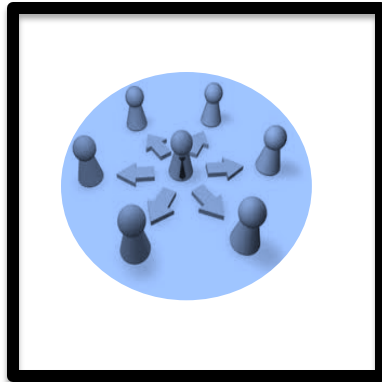

Tax Modernization

TSM

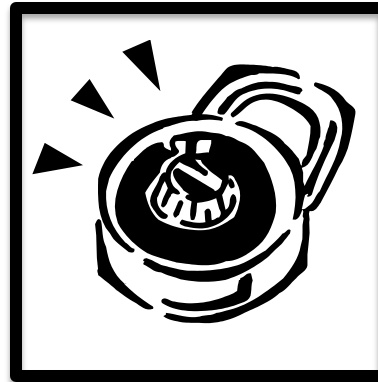**BPR**

Keynote

Technology Transformation Track
DCIO/OPS Keone Kali
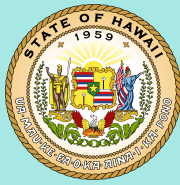
Consolidated Infrastructure

Enterprise Shared Services

Security and Privacy

Hawaii Broadband Initiative

Keynote

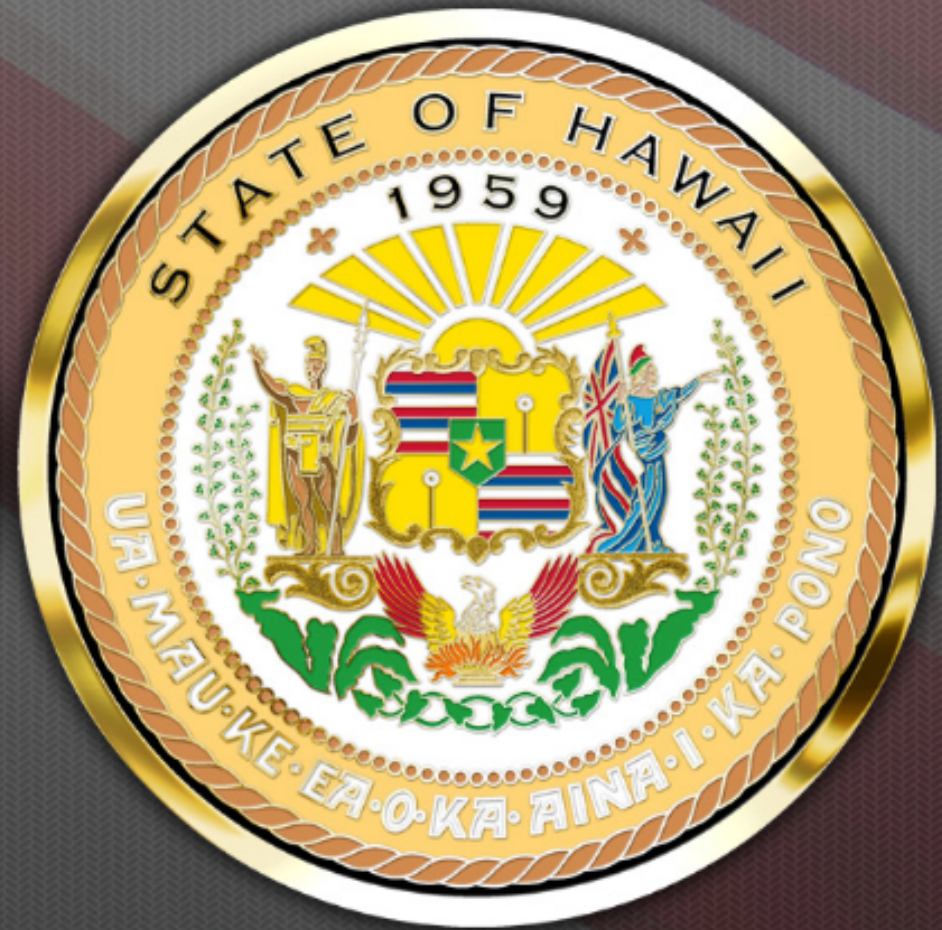# Transparency & Accountability Track
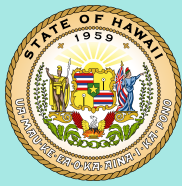## *Chief Enterprise Architect James Lum*

OpenGov

Governance

Keynote

Our Challenge: Join the Transformation Movement! Mahalo Nui Loa!

Keynote