# **GOVERNMENT TECHNOLOGY**°



# HAMAI DIGITAL GOVERNMENT SUMMIT

HONOLULU HAWAII NOVEMBER TWENTY-FIRST 2013







# Meeting Increased Storage and Infrastructure Needs

**Accelerate Business Success** 







- IT Challenges
- Trends
- Standards
- Innovations & efficiencies
- Questions?



#### NetApp<sup>•</sup>



# Budgets/Funding As budgets go down, so does funding for IT Many CIOs see budget decreases as an opportunity to improve by breaking down barriers, strengthening IT governance, developing creative solutions



#### People

#### Example: State of Washington

- Of the 3,000 Full and Part time technology employees, more than <u>50% of the state IT</u> workforce is over the age of <u>50</u>.
- 25% of the IT workforce has over 20 Years of Service and is over the age of 50 – <u>they</u> are Eligible to retire!
- Less than <u>5%</u> of the workforce is <u>under the age of 30</u>.
- <u>Salaries</u> rose in Seattle but were <u>reduced</u> for Government employees.

#### Growth & New IT Pressures

- Data is predicted to grow 800% in the next 5 years.
- \*Gartner tech trends 2011
- Big Data/Unstructured Data and Video will account for 80% of the data growth in the next 5 years.
- \*Gartner tech trends 2011
- Mobility/BYOD 1 Trillion devices will be connected to the network in 2013 up from 35 Billion in 2010 \*Cisco Summit 2011



#### What's Driving My Information Growth?

- Mobile Apps
- Decision Support / Analytics
- Machine Generated Data
- Systems of Record
- Systems of Engagement

#### Where Is My Inflection Point?

- Number of Apps
- % Unstructured Data
- Number of Objects
- Measured Performance vs SLA's
- Measured Capacity and Growth Rate







If you were storing 100TB of online data in 2010, you will store:

- 1.1 PB in 2016 (11x)
- 2.5 PB in 2018 (25x)
- 5.8 PB in 2020 (58x)

\* Based on industry average 50% annual growth



Source: IDC Multi-Client Study, Storage Workloads 2011, September 2011

# Storage Growth



#### **City of Austin**



#### City of San Diego



# Gartner: IT Organizations Should



Key Infrastructure as a Service (IaaS) Storage Purchasing Criteria

- Transparency: Easy to use and integrate with little or no manual intervention; seamless installation and decommissioning of the storage resource
- **Scalability:** On-demand scaling of capacity, performance, and availability
- Storage efficiency: Built-in efficiency at every layer of the laaS cloud
- Intelligent caching: Transparent automation that is optimized for costperformance by application affinity and workload
- Unified architecture: Unified architecture for different workload requirements to reduce management complexity
- Integrated data protection: Transparent and seamless data protection for disaster recovery (DR), backup, and archive
- Continuous operations: Non-stop data availability with all layers of the laaS cloud; transparent physical infrastructure life cycle management
- Secure multi-tenancy: Multi-tenant for shared storage resources
- Service automation and analytics: Accelerated troubleshooting tasks, improved response time, improved time to resolution

Source: Gartner, <u>Architecting Storage for the Internal Cloud: One Step at a Time</u>, Matthew Brisse, Nov. 10, 2011. The report is available upon request from NetApp. "The internal cloud requires a different storage model than the traditional data centers."

Gartner

# The Journey from Physical to NetApp<sup>r</sup> Virtual Silos



- Private Cloud: behind the firewall of an enterprise, closed to public
- Public Cloud: accessible via service providers for general purchase
- Hybrid Cloud: private clouds linked to public clouds

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NetApp <sup>.</sup>	From F	Physical to Vi	rtual Silos	World Wide Technology, Inc.	
	App & Org Silos	Zones of Virtualization on Shared Storage	Multi-Tenant Shared Virtual Infrastructure	Outsourced or Delivered Cloud Services	
Apps VMs P Servers Network V Storage P Storage					
	Conorato	Canarata	L lucific d	Lipified	
IT Budgoto	Separate	Separate	Combined	Combined	
Sonvor Litil		Liah			
Storage Litil			High	High	
			Minutoo	Minutoo	
	Days/WKS		iviiriules	iviifiules	
	very High	Medium Detter	LOW	Lowest	
	POOr	Beller	Strong	Strong	
Security	inconsistent	Beller	Strong	Strong	

Virtualized + Multi-tenant & Automated + Mobile



Cost of storage is current 2<sup>nd</sup> largest capital expenditure, and growing rapidly.

# **Unified Architecture**



#### NetApp<sup>.</sup>

#### Benefit: One architecture for many diverse workloads



#### **Unified Management**

- Use one or limited processes: learn once, run everywhere
- Integrated data management
- Integrated storage efficiency

- Integrated data protection
- Unify across vendors
- Reduce complexity and risk

# **Storage System must haves**



#### Address data growth

- Grow from small to large
- Respond immediately
- Simple, consistent management

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Benefit: Cost containment in an era of monumental growth

#### Low-cost components

- SATA drives
- Intelligent Cache

#### Data reduction

- Deduplication
- Compression

#### Increased utilization

- Thin Provisioning
- Unified architecture

#### Fewer full copies

- Space saving Clones
- Deduped backup



# Using Software Efficiencies



Save up to 95%

#### Deduplication

Saves up to 95% for full backups; 25% to 55% for most data sets

Save over 80%

#### **Snapshot Copies**

Snapshots do not require "copy" space, serve local backup purposes, delivers savings of up to 80%



#### Thin Provisioning

20% to 33% typical savings



#### Thin Replication

Disk-to-disk data protection saves up to 95%

Save Up to 46%

#### RAID-6

Saves up to 46% versus mirrored data or RAID 10



#### **Virtual Clones**

Savings equal size of the original data set minus blocks subsequently changed in clone

# Florida – Department of NetApp<sup>\*</sup> Finance





# Agile Customer Example: NetApp<sup>\*</sup> AZ Dept of Economic Security

- 10,000 employees
- Annual Budget \$4.5B
- 700 physical servers / 400 servers virtualized
- 30 to 40 servers per blade
- 30 to 1 storage consolidation
- <u>Reduced</u> Rack space by <u>93%</u>
- Data lives on <u>50% less storage</u>
- Full converged infrastructure
  - Private Cloud
  - •Charge back
  - Bursty workloads
  - load balancing



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# The Big Data Push



#### High Tier 1 BP Dig Latar Usin Applications, ture Application of the structure Apply tual sector of the structure A estimation species Provident Strated Data Transformer Structure No GUL . Secure Multi-Tenancy Ground Stations Ground Stations High Bandwidth Big Wo Big Datech Through Reposed Big Datech Through Dut Content **Repositories** Home Dirs Performance Large Block, Small Block, Sequential I/O Random I/O 100s GB/sec (100s KIOPS)

# Ethernet Speeds push File Protocols to NetApp<sup>\*</sup> Lead Storage by 2015



# Wisconsin – Dept. of Revenue World Wide Technology, Inc.

Month V	SATA Storage (TB)	SATA Disk %	Dedupe Enabled (TB)	Dedupe Not Enabled (TB)	Dedupe Coverage %	Dedupe Efficiency Factor	FlashCache Enabled (TB)	FlashCache Not Enabled (TB)	FlashCache %
201211	120	71	116	108	52	1.21	191	0	113
201210	120	81	120	83	59	1.17	169	0	114
201209	120	81	145	88	62	1.38	169	0	114
201208	120	81	145	92	61	1.48	169	0	114
201207	120	81	145	101	59	1.47	169	0	114
201206	105	67	142	2	98	1.45	157	0	100







- Deployed 1,500 Virtual Desktops across the State of Iowa in 6 Months
- Implemented 2x the Targeted Number of Virtual Access Points
- Reduced Storage by 50%
- Saved \$6.5 Million Annually

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# **UH Storage Challenges**

## Security

- Administrative Rules (Firewalls) Don't Work for Education & Research
- Safe But Accessible
- Compliance
  - EAR, FERPA, FISMA, HIPPA, ITAR

### Not All Storage Is Not Equal

• What works for business does not work for big data research

## Big Storage Needs Big Bandwidth



# **UH Research and Big Data**

- Pan-STARRS 2 (2014): 3 Terabytes/Night
- UH HPC Condominium (2014): 100teraFLOP Cluster connecting to other HPC Clusters across the country (teraFLOP: 1 Trillion Floating Point Operations/Second)
- Three Storage Needs
  - Temporary
  - Processor Intensive
  - Archival

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# **Big Storage Needs Big Bandwidth**

## Time to Copy 1 Terabyte

On a...

- •10 Mbps network: 300 hrs (12.5 days)
- •100 Mbps network: 30 hrs
- •1 Gbps network: 3 hrs (are your disks fast enough?)

•10 Gbps network: 20 minutes (fast disks and fast filesystems)

These figures assume some headroom left for other users

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## **UH Storage Solutions**

- Network: 10 Gb
- Security: Appliance, Research Network DMZ
- Compliance: Store in USA
- Storage to Meet Every Need
  - Google: Average 330 Mb/user
  - Local Storage: Fast or Archival in IT Center
  - Collaborative Cloud: Condo of Condos, Net+

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# T3: Meeting Increased



Source: Hilbert, M., & López, P. (2011). The World's Technological Capacity to Store, Communicate, and Compute Information. Science, 332(6025), 60 –65. http://www.martinhilbert.net/WorldInfoCapacity.html

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Access to the right information – anywhere, any time, any mission, securely and reliably

T3: Meeting Increased

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# HAWAII DIGITAL GOVERNMENT SUMMIT









Access to the right information for authorized users any time, anywhere, any mission, securely and reliably

#### T3: Meeting Increased

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# Summary

- Be aware of the security requirements and adhere to the most stringent requirement
- Keep current on trends
- Join the Data Loss Prevention team, Open
   Data team, Business and IT Reengineering
   team, or the Data Center Consolidation team