Information Communications Technology (ICT) Innovations

OVERVIEW: This category covers initiatives or services that leverage communication technologies to transform government or promote economic development, interoperability and improved quality of life. This may be accomplished by increasing citizen access or enabling state government to operate more efficiently and effectively, or offer more innovative, responsive, and personalized services to citizens. Initiatives or services could be unique uses of current technology or the application of leading-edge technology. Submissions that include mobile solutions and services are encouraged.

EXAMPLES

Initiatives which fit under this category include, but are not limited to:

- Online learning

- Geographic information systems

- Wireless applications

- Mobile services

- Software as a service (SaaS)

- Cloud computing

- Broadband applications

- Interface improvements that encourage broader use of Web 2.0 platforms by citizens like social media, mashups, and crowd sourcing