

## Improving State Operations

**OVERVIEW:** This category covers technology initiatives and business process improvements implemented to make government operations more efficient and effective.

### EXAMPLES

Projects and programs which fit under this category include, but are not limited to:

- IT sourcing and procurement modernization
- IT asset management
- Infrastructure optimization
- Legacy modernization renovation and replacement
- Use of business analytics and intelligence
- Program integrity and fraud detection
- Provisions for government transparency and accountability
- Procurement and contracting
- Identity and access management
- Green technologies
- Cloud computing
- Open data
- Innovative payment solutions