

Data, Information and Knowledge Management

OVERVIEW: This category includes strategies, processes, applications, solutions, initiatives and/or programs that create, use, process, and manage data, information, content, knowledge and intellectual value, property or capital. Outcomes and benefits may include the provision of information-related content and services, as well as support for development of policies, performance assessments, funding, decision-making and transparency.

EXAMPLES

Potential projects which fit in this category include, but are not limited to:

- Data and information architecture
- Data warehouses, data mining and repositories
- Data and information integration
- Data quality
- Analytics, business intelligence, predictive analytics, performance management
- Metadata and master data management
- e-Discovery
- Knowledge management
- Information life-cycle management
- Support and development of the knowledge worker and workplace