

**NEIL ABERCROMBIE**  
GOVERNOR



**STATE OF HAWAII**  
**OFFICE OF INFORMATION MANAGEMENT & TECHNOLOGY**

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DEPUTY CHIEF INFORMATION OFFICER – OPERATIONS

**Information Technology Steering Committee (ITSC)**

**April 25, 2013**

**Meeting Minutes**

**Members Present:**

Chair Sanjeev "Sonny" Bhagowalia, Chief Information Office, State of Hawaii  
David Keane, Department of Human Resource Development, State of Hawaii  
Kevin Thornton, Director, IT and Business Services Department, Judiciary  
Liane Moriyama, Administrator, Hawaii Criminal Justice Data Center  
Philip Mow, Director Information Technology, Hawaiian Electric Company  
Garret Yoshimi, Vice President and Chief Operating Officer, eWorldes Insurance  
Gordon Bruce, President and CEO, Pacxa

**Members Absent:**

David Lassner, Vice President for Information Technology and Chief Information Officer, University of Hawaii  
Sterling Yee, Independent Consultant  
Kyle Yamashita, House of Representatives, State of Hawaii

**Other Attendees:**

Keone Kali, Deputy Chief Information Officer – Operations, State of Hawaii  
Debra. A. Gagne, Office of Information Management and Technology, State of Hawaii  
Diane Erickson, Deputy Attorney General  
Ann Matsumoto, Hawaii Interpreting Services  
Mr. Peter Fritz, Attorney  
Kathryn Higa, Hawaiian Telecom  
Alison Shimabukuro, Hawaiian Telecom

**I. Call to Order**

- a. Chair Bhagowalia, confirmed quorum and called the meeting to order at 10:03 a.m.

**II. Approval of Minutes – March 8, 2013 and March 28, 2013**

- a. Member Bruce motioned to approve March 8, 2013 minutes. Member Mow seconded. Vote to approve was unanimous.
- b. Member Moriyama motioned to approve March 28, 2013 minutes. Member Yoshimi seconded. Vote to approve was unanimous.

### III. **Public Testimony**

There were four members of the public present at the meeting.

Mr. Peter Fritz commented on the approval of the minutes process. As an attorney he clarified that approving the minutes is attesting to the accuracy of the document. Actions are ratified. He added that he was attending the IT Steering Committee meetings because he is concerned with the lack of compliance with the Comptrollers memo regarding accessibility. (<http://ags.hawaii.gov/wp-content/uploads/2012/09/CM2010-28.pdf>).

Mr. Fritz stated that he was surprised by the lack of CIO support for accessibility as it relates to Open Data. In 2011 there were six reports to the Disability Board with talk of filing a Federal lawsuit. He suggested the State needs to do a survey of what needs to be done, adopt a policy of 100 standardization of .pdf software and suggested that his testimony in 2011 regarding HB2404 be reviewed. He cited examples of State online information that he was particularly concerned with; Legislature documents (OCR'ed but not tabbed), VoCab documents and DAGS documents.

Chair Bhagowalia responded that OIMT is sensitive to accessibility, and more is planned similar to the efforts that we cooperated with him on regarding the State websites with Hawaii Information Consortium (HIC). He added that as OIMT moves forward with the Transformation and many of the large acquisitions that accessibility would be a requirement on those acquisitions. He also suggested that the State host an Accessibility Day to bring together members of the public and key agencies to explore accessibility issues. Member Thornton suggested that the committee clarify that we are addressing "Digital Accessibility". Member Moriyama expressed support of the Accessibility Day concept adding that heightened awareness and standardization would certainly help. Member Yoshimi added that an immediate triage now with standards going forward would be a good approach.

### IV. **Legal update on Corporate ITSC members**

- a. Member Bruce announced that he will be sending a letter to Senator Kim to tender his resignation from the IT Steering Committee on the advice of corporate council. He may still attend the meetings as a member of the public.
- b. The Attorney General's office suggested that affected individuals consult with the State Ethics Commission for additional clarity if needed.

### V. **CIO Updates**

- a. Taxation Modernization

The RFP is being reviewed by Attorney General's Office and the State Procurement Office. It should be issued in May 2013. Department of Taxation Director, Fred Pablo will be the Executive Sponsor of this 3-4 year program.

- b. Infrastructure Modernization

i. Government Private Cloud.

A10Gb backbone has been established to connect State buildings. It will serve internal state users in server consolidation which is anticipated to rollout in mid-May.

ii. Mainframe computing consolidation.

Cross jurisdictional agreements are being developed between the Judiciary, the Department of Human Services and the Information and Communication Services Division to support backup, disaster recovery and consolidation.

iii. Data Centers.

The final version of the Data Center study is posted on the Hawaii.gov/OIMT website. The study covers all aspects of Data Center Facilities. 100% CIP funding has been approved. Member Bruce noted that one of the Data Center location issues to consider is vehicular access to the facility. Multiple routes are preferable.

iv. Hawaii Broadband Initiative.

An on island inventory of network assets will be conducted. Two transpacific sites have been CIP funded. The Department of Business Economic Development and Tourism conducted the preliminary design work and turned that over to the Department of Defense.

v. Security and Privacy.

A security operations center is being stood up in Keoni Ana. The State is holding discussions with partners such as Hawaiian Telcom, and Department of Defense on a joint watchdog arrangement.

vi. Enterprise Agreements.

As renewals for software and maintenance come up in Departments they are being rolled into OIMT managed Enterprise License Agreements. An internal U-Fund with a ceiling of \$25 million has been set up for Departments to contribute.

vii. Geospatial Information Systems.

GIS is shifting from a downloadable files model to a services model where GIS layers are served up from a cloud based server at the Pacific Disaster Center.

viii. Website Modernization and Open Government.

The State will be announcing a new Hawaii.gov on or before May 1 in order to compete for the Center for Digital Government "Best of the Web" awards. This update follows the recent modernization of the 18 Departmental websites. Six mobile applications are planned, in addition to a professional services pricelist being developed to increase and encourage competition from mobile application developers. OIMT is also pursuing Open Data Competitions with the State Procurement Office.

VI. **Next meeting** – Scheduled for Thursday, May 23, 2013. Member Yoshimi and Chair Bhagowalia will not be able to attend.

VII. **Adjournment**

- a. Meeting was adjourned at 11:14 a.m. Member Keane moved to adjourn. Motion was seconded by Member Mow. Vote to adjourn was unanimous.

DRAFT