

NEIL ABERCROMBIE
GOVERNOR



STATE OF HAWAII
OFFICE OF INFORMATION MANAGEMENT & TECHNOLOGY

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Information Technology Steering Committee (ITSC)

January 24, 2013

Meeting Minutes

Members Present:

Chair Sanjeev "Sonny" Bhagowalia, Chief Information Office, State of Hawaii
David Keane, Department of Human Resource Development, State of Hawaii
Philip Mow, Director Information Technology, Hawaiian Electric Company
Garret Yoshimi, Vice President and Chief Information Officer, DTRIC Insurance
Kyle Yamashita, House of Representatives, State of Hawaii
Kevin Thornton, Director, IT and Business Services Department, Judiciary
Clay Sato, representing Liane Moriyama, Administrator, Hawaii Criminal Justice Data Center

Members Absent:

David Lassner, Vice President for Information Technology and Chief Information Officer, University of Hawaii
Sterling Yee, Department of Commerce and Consumer Affairs, State of Hawaii
Liane Moriyama, Administrator, Hawaii Criminal Justice Data Center

Other Attendees:

Debra. A. Gagne, Office of Information Management and Technology, State of Hawaii
Kathryn Higa, Hawaiian TeleCom

I. Call to Order

A. Chair Bhagowalia called the meeting to order and confirmed quorum at 10:12 a.m.

II. Approval of Minutes – November 21, 2012

A. Group decided to denote the word Hawaii without the okina. Member Mow moved to approve minutes as revised. Motion was seconded by member Keane. Vote to approve was unanimous.

III. Public Testimony

- A. There was one member of the public present at the meeting. No public testimony was presented.

IV. Welcome New Members

- A. Kevin Thornton, Director, IT and Business Services Department, Judiciary has joined the committee as appointed by Chief Justice Recktenwald.
- B. The State Boards and Commissions office is conferring with the Attorney General to provide guidance on membership with change in State Senate President, Speaker of the House and City and County of Honolulu CIO.

V. CIO Updates

- A. Hawaii Broadband Initiative (HBI)

The Governor's vision is for HBI to provide 1Gbps to every household by 2018 ubiquitously and affordably. The resources needed to achieve this goal and fill the gap will be documented in a report to the Governor. A comprehensive report conducted on behalf of State Civil Defense and the Hawaii Broadband Strategic Plan by DCCA provided us insights and corroboration into gaps and opportunities for Broadband in Hawaii. Also, the State of Hawaii is pursuing a grant opportunity with FirstNet. It is also clear that countries that have done broadband programs have seen growth as evidenced by the detailed information (e.g., S. Korea, Sweden). Advances in GDP, Jobs and education with HBI can be phenomenal. It has become clear that we also need to secure our landing sites. Industries are bypassing Hawaii for trans-pacific cabling. Philip Mow suggested that the State share plans with local businesses. Member Thornton noted that "what's in it" for the citizens of Hawaii will be important.

- B. Enterprise Resource Planning (ERP)

This topic may warrant a Special Briefing. We have completed the Requirements, Business Case, Security Benchmark, Job Skills benchmark and the RFP preparation. ERP has the potential to integrate 100 of 743 systems in use today. Member Yoshimi recommended a Commercial Off-the-Shelf (COTS) product with minimal customization. Member Mow added that HECO has had good success leveraging the vendor. Member Thornton suggested that Unions be part of the discussion about projects.

C. Open Data Program outreach

All State of Hawaii websites are being updated to the new responsive design format. OIMT has enlisted the support of Hawaii Open Data to facilitate Crowd sourcing, mobile apps and data challenges. We want to incentivize public developers to work with the data we put out there including offering challenges and prizes. The ultimate open government vision is to develop the myhawaii.gov portal to be a personalized and customized entry into State government data and information for services citizens need from their Government with appropriate security and privacy.

D. Projects and Acquisitions (Supplemental: FY 13)

Some key acquisition efforts are lagging. There seems to be too much regulation and too much left to individual interpretation. Member Keane offered that the State is a conservative culture and that perhaps prototype implementations on a small scale would be successful. He further added that the key is communication. Member Thornton added that Governor Abercrombie's State of the State address was very good and framed technology requirements well. Member Yoshimi suggested that the State's change management seems to be skewed to prevent risk. Member (State Representative) Yamashita agreed and added that there is no incentive to take risks, but that success breeds success. Visitor Kathryn Higa asked is the Public Outreach extended all the way to Neighborhood boards.

E. Hawaii Digital Government Summit recap

There was a great turnout at the Summit. We hosted over 700 attendees. OIMT is currently planning the Summit to be annual event, each December. Member Mow attended the summit and mentioned that he left very inspired with the message of "work together to be the best". Member (State Representative) Yamashita also attended and added that it was a good summit, very impressive but that he would like to see additional smaller group interactions. Clay Sato indicated that it was nice to have all the members of the various working groups come together as well as the strong support by the NextGen community.

VI. Next meeting

A. Our next Meeting is scheduled for March 08, 2013.

VII. Adjournment

A. Meeting was adjourned at 11:20 a.m. Member Mow moved to adjourn. Motion was seconded by Member Keane. Vote to adjourn was unanimous.