

CIO Priorities

- i. **IT Workforce Development** — Implement programs, strategies and reforms to develop and empower the State’s information technology (IT) workforce to increase our ability to modernize government processes, systems, solutions and services while reducing overreliance on third parties. Establish flexible programs to attract and retain individuals possessing modern IT disciplines to fill service and skill gaps within the State’s IT operations. Build outreach campaigns to recruit candidates from non-traditional sectors. Continue to develop internship and apprenticeship programs to expose government opportunities to high school graduates as well as two-year and four-year degree program participants.
- ii. **IT Governance** — Establish governance processes and standards that guide the management and oversight of the state’s IT and information resource investments, acquisitions and projects, as outlined in statute ([HRS Section 27-43](#)), to seek efficiencies and cost-savings through economies of scale, leveraging of shared assets, reduction of waste, and alignment with statewide IT strategies and industry best practices. Implement governance procedures across enterprise programs and projects to ensure successful outcomes and positive return on investment (ROI) to the extent possible. Efficiently manage the statewide portfolio to ensure projects are prioritized appropriately and resources are sufficiently managed.
- iii. **Enterprise Shared Services** — Identify and launch centrally managed “Service-Oriented Infrastructure” (SOI) that leverages the State’s enterprise status and related economies of scale (e.g., Network, Security, Data Management, Unified Communications, Data Center, and various Cloud Services).
- iv. **Enterprise Programs and Projects** — Facilitate the establishment and execution of programs and projects identified as priority and/or enterprise in scope (e.g., tax, asset management, budget, finance, grants, human resources, payroll, procurement, and time and attendance).
- v. **Open Government** — Build on established open data and transparency platforms to facilitate open government mandates outlined in statute ([HRS Section 27-44](#)).
- vi. **Cyber Security** — Establish cyber security standards, maintain the security posture of the State Network, and direct departmental remedial actions, if necessary, to protect government information or data communication infrastructure, in accordance with statute ([HRS Section 27-43.5](#)).