

CIO Priorities

1. **IT Workforce Development** — Implement programs, strategies and reforms to develop and empower the State’s information technology (IT) workforce to increase our ability to modernize government processes, systems, solutions and services while reducing overreliance on third parties. Establish flexible programs to attract and retain individuals possessing modern information technology disciplines to fill service and skill gaps within the State’s IT operations. Build outreach campaigns to recruit candidates from non-traditional sectors. Continue to develop internship and apprenticeship programs to expose government opportunities to high school graduates as well as two-year and four-year degree program participants.
2. **IT Governance** — Establish governance processes and standards that guide the management and oversight of the state’s IT and information resource investments, acquisitions and projects, as outlined in statute ([HRS Sections 27-43](#) and [27-43.5](#)), to seek efficiencies and cost-savings through economies of scale, leveraging of shared assets, reduction of waste, and alignment with statewide IT strategies and industry best practices. Implement governance procedures across enterprise programs and projects to ensure successful outcomes and positive return on investment (ROI) to the extent possible. Efficiently manage the statewide portfolio to ensure projects are prioritized appropriately and resources are sufficiently managed.

Note: Includes IT projects identified in [Act 119, SLH 2015](#) to maximize opportunities for overall success.

3. **Service-Oriented Infrastructure** — Identify and launch centrally managed services that leverage the State’s enterprise status and related economies of scale (e.g., Network, Security, Data Management, Unified Communications, and Shared Services).
4. **Enterprise Programs and Projects** — Facilitate programs and projects identified as priority and/or enterprise in scope (e.g., tax, asset management, budget, finance, grants, human resources, payroll, procurement, and time and attendance).
5. **Open Government** — Build on established open data and transparency platforms to facilitate open government mandates outlined in statute ([HRS Section 27-44](#)).