GOVERNMENT TECHNOLOGY

HAWAII
DIGITAL GOVERNMENT SUMMIT

HONOLULU HAWAII
NOVEMBER TWENTY-FIRST
2013
• Aloha Kakou! E Komo Mai!

• Welcome to the Hawaii Digital Government Summit 2013
  – We Honor the Past, Celebrate the Present and Shape our Future

• The Summit Theme is “Government at the Speed of Life”
  – Reliable Digital Government with the Right Information through “Online” Services for Our Citizens Anywhere, Anytime on Any Device (versus having to wait “In-Line”)

• State Transformation Plan aligns with Governor’s New Day Plan
  – Growing a Sustainable Economy
  – Investing in the Workforce
  – Transforming Government (at the Speed of Life)

Keynote
Budget
$11 B State (~30% Federal) – 1.4% IT

People
1.4 M residents - 41K State employees – 1.8% IT

Organization
18 Departments, 108 Attached Agencies, and 162 Boards & Commissions; De-centralized IT

Business
35 Lines of Business; 220 Business Services; 100’s of Complex, Manual, Silo, Paper Processes

Technology
Up to 30 years old; 743 fragmented IT systems; No interoperability, No Disaster Recovery etc.

Keynote
Governor’s New Day Vision

✓ GROWING A SUSTAINABLE ECONOMY
  o New Day Work Projects
  o Renewable Energy
  o Food Security
  o Innovation Economy
  o Improvements on Public Lands
  o Environmental Stewardship
  o Culture, Arts, Creative Industries

✓ INVESTING IN PEOPLE
  o Early Childhood
  o Education and Workforce Development
  o Healthcare Transformation
  o Safety Net, Homelessness, Public Safety
  o Housing

✓ TRANSFORMING GOVERNMENT
  o Information Technology
  o Fiscal Management
  o Operations Management
  o Customer Service
  o Civil Defense and Security
THREE KEY STRATEGIES & TOP 10 PROGRAMS

✓ STRATEGY #1: TRANSFORMING THE BUSINESS
1. Enterprise Resource Planning (ERP)
2. Tax System Modernization (TSM)
3. Health IT (HIT)
4. Business Process Re-engineering (BPR)

✓ STRATEGY #2: TECHNOLOGY MODERNIZATION
5. Consolidated Infrastructure
6. Enterprise Shared Services
7. Enterprise Security and Privacy
8. Hawaii Broadband Initiative (HBI)

✓ STRATEGY #3: TRANSPARENCY & ACCOUNTABILITY
9. Open Government
10. Governance

Keynote
Our Future Vision is a Fully Digital State

Resident, State Employees, Government and Business Partners

through one portal
my.hawaii.gov

have access to the right information

on any device, securely and reliably

BPR and Mission-Oriented Application

Enterprise Shared Services and Consolidated IT/IRM Infrastructure

Governance Framework

for any mission, at any time

Keynote
Transformation Strategies = Tracks

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Business Transformation</strong></td>
<td><strong>Modernize Technology</strong></td>
<td><strong>Transparency &amp; Accountability</strong></td>
</tr>
<tr>
<td>DCIO Randy Baldemor</td>
<td>DCIO Keone Kali</td>
<td>CEA James Lum</td>
</tr>
</tbody>
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*Keynote*
Business Transformation Track

DCIO/BTO Randy Baldemor

ERP  Health IT  TSM  BPR

Keynote
Technology Transformation Track

DCIO/OPS Keone Kali

Consolidated Infrastructure
Enterprise Shared Services
Security and Privacy
Hawaii Broadband Initiative

Keynote
Transparency & Accountability Track

*Chief Enterprise Architect James Lum*

OpenGov

Governance

*Keynote*
Our Challenge: Join the Transformation Movement! Mahalo Nui Loa!