

October 4, 2012

The Honorable Neil Abercrombie
Governor, State of Hawaii
Executive Chambers, State Capitol
Honolulu, Hawai'i 96813

Dear Governor Abercrombie:

On behalf of the National Association of State Chief Information Officers (NASCIO), I want to congratulate the State of Hawaii for completing its comprehensive Business and Information Technology/Information Resource Management (IT/IRM) Transformation Plan. As the executive director of NASCIO, the premiere network and resource for all state chief information officers (CIO), we applaud your efforts to foster government excellence through quality business practices, information management, and technology policy.

The plan outlines the best strategy to make government more effective and efficient through not just technology modernization, but also business process reengineering. Hawaii has taken an approach that aligns with NASCIO's priority strategies, proven management processes and solutions. Though our work with the states, we understand that a well-articulated strategic vision, coupled with strong information technology governance, will lead to successful execution. The state has the advantage of having looked at and incorporated the best practices and lessons learned from other states' transformation initiatives. Additionally, the proven and visionary leadership of State CIO Sanjeev "Sonny" Bhagowalia, will serve the state very well. The combination of these factors should provide a strong foundation for the positive transformation that Hawaii is pursuing.

The members of NASCIO look forward to working with the State of Hawaii to support your transformation initiative and promote the adoption of IT best practices and innovations.

Sincerely,



Doug Robinson
Executive Director